



The University Advising Survey is administered in the spring semester of the academic year to all undergraduate students registered for classes. The survey is distributed via student email in the first week of April and is left open through the end of the advising period, typically four to five weeks later. In Spring 2017, there was a total of 1,551 respondents to the survey, for a response rate of 14%. For the College of Science, there were 162 respondents, for a response rate of 16%.

Overall, students in the College of Science are satisfied with advising. Student feedback was positive with 85% of respondents being satisfied or very satisfied with their advising experience.

Table 1: Overall Advising Satisfaction

Overall, how satisfied are you with your advising experience?	%	N
Very Satisfied	55.94%	80
Satisfied	29.37%	42
Dissatisfied	9.79%	14
Very Dissatisfied	4.90%	7

Students were also asked to rate their agreement with statements about their advisor and their specific skills, knowledge, and services. The majority of this feedback was also positive, with 80-90% of respondents agreeing with most statements.

The strongest attributes of advisors were being knowledgeable about a student’s program of study (92%), responding to phone and email messages (92%), being well informed about campus support services available to students (92%) and discussing relevant academic requirements of student majors (91%).

Table 2: Strongest Attributes of EKU Advisors

My EKU Academic Advisor...	Strongly Agree	N	Agree	N	Disagree	N	Strongly Disagree	N	Total
is knowledgeable about my program of study.	64.39%	85	28.03%	37	4.55%	6	3.03%	4	132
responds to my email/phone messages.	59.40%	79	32.33%	43	4.51%	6	3.76%	5	133
discusses with me the relevant academic requirements of the major(s) I am in or considering.	62.22%	84	28.89%	39	5.93%	8	2.96%	4	135
is well informed about campus support services that are available to help me succeed.	55.28%	68	36.59%	45	5.69%	7	2.44%	3	123

Additional areas advisors were evaluated on include advisors keeping students aware of program requirements (90%), discussing academic abilities and interests (89%), helping students achieve a realistic understanding of the program options available (89%), helping students understand their Degree Works Audit (88%), and

Table 3: Other Highly Rated Attributes

My EKU Academic Advisor...	Strongly Agree	N	Agree	N	Disagree	N	Strongly Disagree	N	Total
keeps me aware of the requirements for completing my program.	57.46%	77	32.09%	43	5.22%	7	5.22%	7	134
helps me achieve a realistic understanding of the program options available to me.	56.62%	77	32.35%	44	8.09%	11	2.94%	4	136
discusses with me my academic abilities and interests.	54.07%	73	34.81%	47	8.15%	11	2.96%	4	135
helps me understand my DegreeWorks audit.	52.31%	68	35.38%	46	8.46%	11	3.85%	5	130

Areas for possible improvement could include, advisors recalling or recording content of previous meetings (84%), discussing career options with students, including the experiences and education needed to work in a particular field (83%), discussing alternative majors that students might also consider (69%).

Table 4: Areas for Improvement

My EKU Academic Advisor...	Strongly Agree	N	Agree	N	Disagree	N	Strongly Disagree	N	Total
recalls or has record of what we discussed in our previous meetings.	49.19%	61	34.68%	43	9.68%	12	6.45%	8	124
discusses career options, including the experiences and education needed to work in my field.	49.61%	64	33.33%	43	10.08%	13	6.98%	9	129
discusses with me alternative majors that I might also consider.	41.32%	50	27.27%	33	23.97%	29	7.44%	9	121