

Eastern Kentucky University Advising Survey Spring 2012

My EKU Academic Advisor...

Q1 Shows genuine interest/concern and listens carefully to what I have to say.

702 (55.2%) *Strongly Agree*
407 (32.0%) *Agree*
71 (5.6%) *Disagree*
56 (4.4%) *Strongly Disagree*
32 (2.5%) *Do Not Know*

Q2 Makes me feel comfortable and at ease.

675 (53.1%) *Strongly Agree*
437 (34.4%) *Agree*
74 (5.8%) *Disagree*
42 (3.3%) *Strongly Disagree*
34 (2.7%) *Do Not Know*

Q3 Is fair and equitable in how he/she treats me.

719 (56.5%) *Strongly Agree*
440 (34.6%) *Agree*
42 (3.3%) *Disagree*
23 (1.8%) *Strongly Disagree*
40 (3.1%) *Do Not Know*

Q4 Helps me resolve the problem or question about which I ask for help.

679 (53.4%) *Strongly Agree*
419 (32.9%) *Agree*
79 (6.2%) *Disagree*
46 (3.6%) *Strongly Disagree*
40 (3.1%) *Do Not Know*

Q5 Is knowledgeable about my program of study.

748 (58.8%) *Strongly Agree*
383 (30.1%) *Agree*
50 (3.9%) *Disagree*
24 (1.9%) *Strongly Disagree*
52 (4.1%) *Do Not Know*

- Q6 Helps me achieve a realistic understanding of the program options available to me.**
- 636 (50.0%) *Strongly Agree*
 431 (33.9%) *Agree*
 85 (6.7%) *Disagree*
 54 (4.2%) *Strongly Disagree*
 51 (4.0%) *Do Not Know*
- Q7 Is well informed about campus support services that are available to help me succeed.**
- 538 (42.3%) *Strongly Agree*
 434 (34.1%) *Agree*
 84 (6.6%) *Disagree*
 30 (2.4%) *Strongly Disagree*
 169 (13.3%) *Do Not Know*
- Q8 Keeps me aware of the requirements for completing my program.**
- 656 (51.6%) *Strongly Agree*
 434 (34.1%) *Agree*
 79 (6.2%) *Disagree*
 52 (4.1%) *Strongly Disagree*
 41 (3.2%) *Do Not Know*
- Q9 Is available to meet with me during scheduled office hours or by appointment.**
- 684 (53.8%) *Strongly Agree*
 429 (33.7%) *Agree*
 40 (3.1%) *Disagree*
 30 (2.4%) *Strongly Disagree*
 75 (5.9%) *Do Not Know*
- Q10 Fosters communication by providing me with his/her email address and/or phone number.**
- 714 (56.1%) *Strongly Agree*
 434 (34.1%) *Agree*
 49 (3.9%) *Disagree*
 28 (2.2%) *Strongly Disagree*
 37 (2.9%) *Do Not Know*
- Q11 Responds to my email/phone messages.**
- 680 (53.5%) *Strongly Agree*
 415 (32.6%) *Agree*
 59 (4.6%) *Disagree*
 40 (3.1%) *Strongly Disagree*
 64 (5.0%) *Do Not Know*

- Q12 Recalls or has record of what we discussed in our previous meetings.**
- 547 (43.0%) *Strongly Agree*
 - 392 (30.8%) *Agree*
 - 87 (6.8%) *Disagree*
 - 41 (3.2%) *Strongly Disagree*
 - 189 (14.9%) *Do Not Know*
- Q13 Answers my questions, or refers me to the appropriate person/office that can.**
- 670 (52.7%) *Strongly Agree*
 - 468 (36.8%) *Agree*
 - 50 (3.9%) *Disagree*
 - 29 (2.3%) *Strongly Disagree*
 - 42 (3.3%) *Do Not Know*
- Q14 Discusses with me my academic abilities and interests.**
- 579 (45.5%) *Strongly Agree*
 - 459 (36.1%) *Agree*
 - 116 (9.1%) *Disagree*
 - 48 (3.8%) *Strongly Disagree*
 - 56 (4.4%) *Do Not Know*
- Q15 Discusses with me the University policies and procedures related to my academic plans and actions.**
- 520 (40.9%) *Strongly Agree*
 - 468 (36.8%) *Agree*
 - 125 (9.8%) *Disagree*
 - 45 (3.5%) *Strongly Disagree*
 - 94 (7.4%) *Do Not Know*
- Q16 Discusses with me the relevant academic requirements of the major(s) I am in or considering.**
- 637 (50.1%) *Strongly Agree*
 - 472 (37.1%) *Agree*
 - 57 (4.5%) *Disagree*
 - 42 (3.3%) *Strongly Disagree*
 - 45 (3.5%) *Do Not Know*
- Q17 Assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am in or considering.**
- 514 (40.4%) *Strongly Agree*
 - 441 (34.7%) *Agree*
 - 126 (9.9%) *Disagree*
 - 50 (3.9%) *Strongly Disagree*
 - 122 (9.6%) *Do Not Know*

- Q18 Discusses with me alternative majors that I might also consider.**
- 347 (27.3%) *Strongly Agree*
 - 331 (26.0%) *Agree*
 - 280 (22.0%) *Disagree*
 - 108 (8.5%) *Strongly Disagree*
 - 185 (14.5%) *Do Not Know*
- Q19 Discusses with me alternative post-graduation professional activities that would fit my academic credentials.**
- 405 (31.8%) *Strongly Agree*
 - 374 (29.4%) *Agree*
 - 211 (16.6%) *Disagree*
 - 85 (6.7%) *Strongly Disagree*
 - 181 (14.2%) *Do Not Know*
- Q20 Discusses with me the professional standards of my selected post-graduation professional activities.**
- 413 (32.5%) *Strongly Agree*
 - 406 (31.9%) *Agree*
 - 179 (14.1%) *Disagree*
 - 73 (5.7%) *Strongly Disagree*
 - 178 (14.0%) *Do Not Know*
- Q21 Discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.**
- 432 (34.0%) *Strongly Agree*
 - 402 (31.6%) *Agree*
 - 173 (13.6%) *Disagree*
 - 69 (5.4%) *Strongly Disagree*
 - 177 (13.9%) *Do Not Know*
- Q22 Helps me understand my DegreeWorks audit.**
- 585 (46.0%) *Strongly Agree*
 - 456 (35.8%) *Agree*
 - 104 (8.2%) *Disagree*
 - 44 (3.5%) *Strongly Disagree*
 - 62 (4.9%) *Do Not Know*
- Q23 I understand how to interpret my DegreeWorks audit.**
- 680 (53.5%) *Strongly Agree*
 - 421 (33.1%) *Agree*
 - 84 (6.6%) *Disagree*
 - 27 (2.1%) *Strongly Disagree*
 - 43 (3.4%) *Do Not Know*

Q24 How often do you meet in person with your advisor each semester?

- 183 (14.4%) *Never*
- 620 (48.7%) *Once a Semester*
- 264 (20.8%) *Twice a Semester*
- 83 (6.5%) *Three times a Semester*
- 102 (8.0%) *Four or more times*

Q25 How often do you contact your advisor via telephone or email during each semester?

- 161 (12.7%) *Never*
- 367 (28.9%) *Once a Semester*
- 326 (25.6%) *Twice a Semester*
- 178 (14.0%) *Three times a Semester*
- 221 (17.4%) *Four or more times*

Q26 Does your advisor give you your RAC number without meeting with you in person?

- 841 (66.1%) *Never*
- 144 (11.3%) *Rarely*
- 105 (8.3%) *Sometimes*
- 162 (12.7%) *Often*

Q27 How often do you meet with someone who is not your assigned advisor for advising?

- 861 (67.7%) *Never*
- 222 (17.5%) *Once a Semester*
- 98 (7.7%) *Twice a Semester*
- 32 (2.5%) *Three times a Semester*
- 40 (3.1%) *Four or more times*

Q28 Which best describes your relationship with your advisor?

- 186 (14.6%) *Minimal: I have very little contact with my advisor.*
- 515 (40.5%) *Functional: I meet with my advisor when requested to do so to get my RAC number and handle administrative concerns.*
- 236 (18.6%) *Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.*
- 321 (25.2%) *Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.*

Q29 Overall, how satisfied are you with your advising experience?

- 662 (52.0%) *Very Satisfied*
- 406 (31.9%) *Satisfied*
- 102 (8.0%) *Unsatisfied*
- 83 (6.5%) *Very Unsatisfied*

Q30 Please provide any comments or suggestions regarding advising at EKU.
407 (32.0%)

Q31 In which academic department/area is your major housed?

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Undeclared	54 (4.2%)
General Studies, Individualized Studies	49 (3.9%)
Pre-Professional Program	16 (1.3%)
Accounting, Finance, & Information Systems	46 (3.6%)
Agriculture	25 (2.0%)
American Sign Language & Interpreter Education	0 (0.0%)
Anthropology	17 (1.3%)
Applied Engineering & Technology	32 (2.5%)
Art & Design	19 (1.5%)
Associate Degree Nursing	43 (3.4%)
Baccalaureate & Graduate Degree Nursing	76 (6.0%)
Biological Sciences	62 (4.9%)
Chemistry	41 (3.2%)
Clinical Lab Science	10 (0.8%)
Communication	38 (3.0%)
Computer Science	18 (1.4%)
Counseling & Educational Psychology	1 (0.1%)
Criminal Justice	162 (12.7%)
Curriculum & Instruction	2 (0.2%)
Economics	8 (0.6%)
Educational Leadership & Policy Studies	1 (0.1%)
English	47 (3.7%)
Environmental Health Science	26 (2.0%)
Exercise & Sport Science	35 (2.8%)
Family & Consumer Science	0 (0.0%)
Foreign Language & Humanities	22 (1.7%)
Geography & Geology	5 (0.4%)
Health Promotion & Administration	32 (2.5%)
History	46 (3.6%)
Management, Marketing, & Administrative Communication	32 (2.5%)
Mathematics & Statistics	8 (0.6%)
Music	0 (0.0%)
Occupational Therapy	54 (4.2%)
Paralegal Science	21 (1.7%)
Philosophy & Religion	0 (0.0%)
Physics & Astronomy	7 (0.6%)
Political Science	5 (0.4%)
Psychology	5 (0.4%)
Recreation & Park Administration	24 (1.9%)
Safety, Security & Emergency Management	67 (5.3%)
Social Work	39 (3.1%)
Sociology	12 (0.9%)

Q31 In which academic department/area is your major housed?

Special Education	2 (0.2%)
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Please submit your responses to complete this survey. Thank you for participating.