

# Eastern Kentucky University

## Advising Survey

### Spring 2011

#### **My EKU Academic Advisor...**

**Q1 Shows genuine interest/concern and listens carefully to what I have to say.**

780 (48.6%) *Strongly Agree*  
595 (37.1%) *Agree*  
90 (5.6%) *Disagree*  
77 (4.8%) *Strongly Disagree*  
49 (3.1%) *Do Not Know*

**Q2 Makes me feel comfortable and at ease.**

796 (49.6%) *Strongly Agree*  
564 (35.2%) *Agree*  
106 (6.6%) *Disagree*  
60 (3.7%) *Strongly Disagree*  
58 (3.6%) *Do Not Know*

**Q3 Is fair and equitable in how he/she treats me.**

845 (52.7%) *Strongly Agree*  
588 (36.7%) *Agree*  
52 (3.2%) *Disagree*  
33 (2.1%) *Strongly Disagree*  
65 (4.1%) *Do Not Know*

**Q4 Helps me resolve the problem or question about which I ask for help.**

773 (48.2%) *Strongly Agree*  
567 (35.3%) *Agree*  
105 (6.5%) *Disagree*  
78 (4.9%) *Strongly Disagree*  
55 (3.4%) *Do Not Know*

**Q5 Is knowledgeable about my program of study.**

921 (57.4%) *Strongly Agree*  
496 (30.9%) *Agree*  
68 (4.2%) *Disagree*  
27 (1.7%) *Strongly Disagree*  
67 (4.2%) *Do Not Know*

- Q6 Helps me achieve a realistic understanding of the program options available to me.**  
 715 (44.6%) *Strongly Agree*  
 597 (37.2%) *Agree*  
 130 (8.1%) *Disagree*  
 65 (4.1%) *Strongly Disagree*  
 64 (4.0%) *Do Not Know*
- Q7 Is well informed about campus support services that are available to help me succeed.**  
 616 (38.4%) *Strongly Agree*  
 583 (36.3%) *Agree*  
 106 (6.6%) *Disagree*  
 50 (3.1%) *Strongly Disagree*  
 215 (13.4%) *Do Not Know*
- Q8 Keeps me aware of the requirements for completing my program.**  
 762 (47.5%) *Strongly Agree*  
 567 (35.3%) *Agree*  
 115 (7.2%) *Disagree*  
 72 (4.5%) *Strongly Disagree*  
 61 (3.8%) *Do Not Know*
- Q9 Is available to meet with me during scheduled office hours or by appointment.**  
 801 (49.9%) *Strongly Agree*  
 571 (35.6%) *Agree*  
 53 (3.3%) *Disagree*  
 56 (3.5%) *Strongly Disagree*  
 92 (5.7%) *Do Not Know*
- Q10 Fosters communication by providing me with his/her email address and/or phone number.**  
 826 (51.5%) *Strongly Agree*  
 567 (35.3%) *Agree*  
 83 (5.2%) *Disagree*  
 49 (3.1%) *Strongly Disagree*  
 53 (3.3%) *Do Not Know*
- Q11 Responds to my email/phone messages.**  
 808 (50.4%) *Strongly Agree*  
 509 (31.7%) *Agree*  
 86 (5.4%) *Disagree*  
 61 (3.8%) *Strongly Disagree*  
 110 (6.9%) *Do Not Know*

- Q12 Recalls or has record of what we discussed in our previous meetings.**  
 595 (37.1%) *Strongly Agree*  
 540 (33.7%) *Agree*  
 118 (7.4%) *Disagree*  
 75 (4.7%) *Strongly Disagree*  
 242 (15.1%) *Do Not Know*
- Q13 Answers my questions, or refers me to the appropriate person/office that can.**  
 744 (46.4%) *Strongly Agree*  
 625 (39.0%) *Agree*  
 79 (4.9%) *Disagree*  
 57 (3.6%) *Strongly Disagree*  
 66 (4.1%) *Do Not Know*
- Q14 Discusses with me my academic abilities and interests.**  
 663 (41.3%) *Strongly Agree*  
 589 (36.7%) *Agree*  
 160 (10.0%) *Disagree*  
 72 (4.5%) *Strongly Disagree*  
 91 (5.7%) *Do Not Know*
- Q15 Discusses with me the University policies and procedures related to my academic plans and actions.**  
 594 (37.0%) *Strongly Agree*  
 628 (39.2%) *Agree*  
 162 (10.1%) *Disagree*  
 58 (3.6%) *Strongly Disagree*  
 123 (7.7%) *Do Not Know*
- Q16 Discusses with me the relevant academic requirements of the major(s) I am in or considering.**  
 741 (46.2%) *Strongly Agree*  
 604 (37.7%) *Agree*  
 92 (5.7%) *Disagree*  
 56 (3.5%) *Strongly Disagree*  
 72 (4.5%) *Do Not Know*
- Q17 Assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am in or considering.**  
 610 (38.0%) *Strongly Agree*  
 577 (36.0%) *Agree*  
 155 (9.7%) *Disagree*  
 75 (4.7%) *Strongly Disagree*  
 151 (9.4%) *Do Not Know*

- Q18 Discusses with me alternative majors that I might also consider.**
- 384 (23.9%) *Strongly Agree*  
 435 (27.1%) *Agree*  
 346 (21.6%) *Disagree*  
 132 (8.2%) *Strongly Disagree*  
 272 (17.0%) *Do Not Know*
- Q19 Discusses with me alternative post-graduation professional activities that would fit my academic credentials.**
- 464 (28.9%) *Strongly Agree*  
 472 (29.4%) *Agree*  
 267 (16.6%) *Disagree*  
 109 (6.8%) *Strongly Disagree*  
 251 (15.6%) *Do Not Know*
- Q20 Discusses with me the professional standards of my selected post-graduation professional activities.**
- 493 (30.7%) *Strongly Agree*  
 484 (30.2%) *Agree*  
 233 (14.5%) *Disagree*  
 101 (6.3%) *Strongly Disagree*  
 255 (15.9%) *Do Not Know*
- Q21 Discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.**
- 495 (30.9%) *Strongly Agree*  
 520 (32.4%) *Agree*  
 216 (13.5%) *Disagree*  
 99 (6.2%) *Strongly Disagree*  
 241 (15.0%) *Do Not Know*
- Q22 Helps me understand my DegreeWorks audit.**
- 659 (41.1%) *Strongly Agree*  
 610 (38.0%) *Agree*  
 149 (9.3%) *Disagree*  
 67 (4.2%) *Strongly Disagree*  
 82 (5.1%) *Do Not Know*
- Q23 I understand how to interpret my DegreeWorks audit.**
- 762 (47.5%) *Strongly Agree*  
 609 (38.0%) *Agree*  
 94 (5.9%) *Disagree*  
 42 (2.6%) *Strongly Disagree*  
 61 (3.8%) *Do Not Know*

**Q24 How often do you meet in person with your advisor each semester?**

- 199 (12.4%) *Never*
- 825 (51.4%) *Once a Semester*
- 317 (19.8%) *Twice a Semester*
- 85 (5.3%) *Three times a Semester*
- 140 (8.7%) *Four or more times*

**Q25 How often do you contact your advisor via telephone or email during each semester?**

- 224 (14.0%) *Never*
- 452 (28.2%) *Once a Semester*
- 403 (25.1%) *Twice a Semester*
- 219 (13.7%) *Three times a Semester*
- 272 (17.0%) *Four or more times*

**Q26 Does your advisor give you your RAC number without meeting with you in person?**

- 1100 (68.6%) *Never*
- 153 (9.5%) *Rarely*
- 129 (8.0%) *Sometimes*
- 182 (11.3%) *Often*

**Q27 How often do you meet with someone who is not your assigned advisor for advising?**

- 1047 (65.3%) *Never*
- 314 (19.6%) *Once a Semester*
- 107 (6.7%) *Twice a Semester*
- 40 (2.5%) *Three times a Semester*
- 60 (3.7%) *Four or more times*

**Q28 Which best describes your relationship with your advisor?**

- 271 (16.9%) *Minimal: I have very little contact with my advisor.*
- 679 (42.3%) *Functional: I meet with my advisor when requested to do so to get my RAC number and handle administrative concerns.*
- 253 (15.8%) *Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.*
- 372 (23.2%) *Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.*

**Q29 Overall, how satisfied are you with your advising experience?**

- 748 (46.6%) *Very Satisfied*
- 560 (34.9%) *Satisfied*
- 128 (8.0%) *Unsatisfied*
- 133 (8.3%) *Very Unsatisfied*