EKU Advising Survey  
Spring 2010

My EKU Academic Advisor...

Q1  Shows genuine interest/concern and listens carefully to what I have to say.  
  48.2% Strongly Agree  
  35.8% Agree  
  7.2% Disagree  
  3.7% Strongly Disagree  
  4.6% Do Not Know

Q2  Makes me feel comfortable and at ease.  
  49.2% Strongly Agree  
  36.2% Agree  
  7.0% Disagree  
  2.6% Strongly Disagree  
  4.5% Do Not Know

Q3  Is fair and equitable in how he/she treats me.  
  52.8% Strongly Agree  
  36.3% Agree  
  3.8% Disagree  
  1.7% Strongly Disagree  
  4.9% Do Not Know

Q4  Helps me resolve the problem or question about which I ask for help.  
  48.5% Strongly Agree  
  35.2% Agree  
  6.5% Disagree  
  3.9% Strongly Disagree  
  5.3% Do Not Know

Q5  Is knowledgeable about my program of study.  
  56.9% Strongly Agree  
  30.6% Agree  
  4.0% Disagree  
  1.9% Strongly Disagree  
  5.7% Do Not Know
Q6 Helps me achieve a realistic understanding of the program options available to me.

45.2% Strongly Agree
35.9% Agree
7.8% Disagree
3.4% Strongly Disagree
6.6% Do Not Know

Q7 Is well informed about campus support services that are available to help me succeed.

37.8% Strongly Agree
36.2% Agree
7.0% Disagree
3.3% Strongly Disagree
14.7% Do Not Know

Q8 Keeps me aware of the requirements for completing my program.

48.0% Strongly Agree
34.0% Agree
7.4% Disagree
3.7% Strongly Disagree
5.6% Do Not Know

Q9 Is available to meet with me during scheduled office hours or by appointment.

53.2% Strongly Agree
33.8% Agree
3.7% Disagree
2.3% Strongly Disagree
5.9% Do Not Know

Q10 Fosters communication by providing me with his/her email address and/or phone number.

52.1% Strongly Agree
36.8% Agree
4.0% Disagree
2.6% Strongly Disagree
4.0% Do Not Know

Q11 Responds to my email/phone messages.

51.2% Strongly Agree
32.2% Agree
3.7% Disagree
3.6% Strongly Disagree
8.2% Do Not Know
Q12  Recalls or has record of what we discussed in our previous meetings.
    36.8%  Strongly Agree
    33.7%  Agree
    8.1%   Disagree
    3.7%   Strongly Disagree
    16.6%  Do Not Know

Q13  Answers my questions, or refers me to the appropriate person/office that can.
    48.8%  Strongly Agree
    37.0%  Agree
    4.5%   Disagree
    2.6%   Strongly Disagree
    6.3%   Do Not Know

Q14  Discusses with me my academic abilities and interests.
    42.0%  Strongly Agree
    34.8%  Agree
    10.6%  Disagree
    4.0%   Strongly Disagree
    7.7%   Do Not Know

Q15  Discusses with me the University policies and procedures related to my academic plans and actions.
    37.4%  Strongly Agree
    38.3%  Agree
    9.7%   Disagree
    3.7%   Strongly Disagree
    9.5%   Do Not Know

Q16  Discusses with me the relevant academic requirements of the major(s) I am in or considering.
    46.0%  Strongly Agree
    37.0%  Agree
    6.6%   Disagree
    2.9%   Strongly Disagree
    6.2%   Do Not Know

Q17  Assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am in or considering.
    37.7%  Strongly Agree
    36.2%  Agree
    10.1%  Disagree
    3.9%   Strongly Disagree
    11.2%  Do Not Know
Q18 Discusses with me alternative majors that I might also consider.
22.4% Strongly Agree
25.9% Agree
24.9% Disagree
7.5% Strongly Disagree
17.9% Do Not Know

Q19 Discusses with me alternative post-graduation professional activities that would fit my academic credentials.
27.3% Strongly Agree
28.6% Agree
18.7% Disagree
6.4% Strongly Disagree
17.9% Do Not Know

Q20 Discusses with me the professional standards of my selected post-graduation professional activities.
30.5% Strongly Agree
28.4% Agree
16.0% Disagree
5.6% Strongly Disagree
18.0% Do Not Know

Q21 Discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.
31.0% Strongly Agree
29.7% Agree
15.2% Disagree
5.4% Strongly Disagree
17.3% Do Not Know

Q22 Helps me understand my CARES report.
41.0% Strongly Agree
37.4% Agree
8.3% Disagree
4.0% Strongly Disagree
7.9% Do Not Know

Q23 I understand how to read my CARES report.
48.3% Strongly Agree
37.5% Agree
5.6% Disagree
2.6% Strongly Disagree
5.0% Do Not Know
Q24 How often do you meet in person with your advisor each semester?
- 12.0% Never
- 53.7% Once a Semester
- 19.3% Twice a Semester
- 4.5% Three times a Semester
- 9.3% Four or more times

Q25 How often do you contact your advisor via telephone or email during each semester?
- 16.7% Never
- 28.1% Once a Semester
- 26.1% Twice a Semester
- 11.8% Three times a Semester
- 15.8% Four or more times

Q26 Does your advisor give you your RAC number without meeting with you in person?
- 70.3% Never
- 10.3% Rarely
- 8.7% Sometimes
- 9.3% Often

Q27 How often do you meet with someone who is not your assigned advisor for advising?
- 63.9% Never
- 22.1% Once a Semester
- 6.8% Twice a Semester
- 2.1% Three times a Semester
- 3.8% Four or more times

Q28 Which best describes your relationship with your advisor?
- 18.0% Minimal: I have very little contact with my advisor.
- 43.3% Functional: I meet with my advisor when requested to do so to get my RAC number and handle administrative concerns.
- 16.4% Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.
- 21.3% Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.

Q29 Overall, how satisfied are you with your advising experience?
- 46.2% Very Satisfied
- 35.2% Satisfied
- 9.6% Unsatisfied
- 7.6% Very Unsatisfied