

EKU Advising Survey Spring 2010

My EKU Academic Advisor...

Q1 Shows genuine interest/concern and listens carefully to what I have to say.

48.2% *Strongly Agree*

35.8% *Agree*

7.2% *Disagree*

3.7% *Strongly Disagree*

4.6% *Do Not Know*

Q2 Makes me feel comfortable and at ease.

49.2% *Strongly Agree*

36.2% *Agree*

7.0% *Disagree*

2.6% *Strongly Disagree*

4.5% *Do Not Know*

Q3 Is fair and equitable in how he/she treats me.

52.8% *Strongly Agree*

36.3% *Agree*

3.8% *Disagree*

1.7% *Strongly Disagree*

4.9% *Do Not Know*

Q4 Helps me resolve the problem or question about which I ask for help.

48.5% *Strongly Agree*

35.2% *Agree*

6.5% *Disagree*

3.9% *Strongly Disagree*

5.3% *Do Not Know*

Q5 Is knowledgeable about my program of study.

56.9% *Strongly Agree*

30.6% *Agree*

4.0% *Disagree*

1.9% *Strongly Disagree*

5.7% *Do Not Know*

- Q6 Helps me achieve a realistic understanding of the program options available to me.**
 45.2% *Strongly Agree*
 35.9% *Agree*
 7.8% *Disagree*
 3.4% *Strongly Disagree*
 6.6% *Do Not Know*
- Q7 Is well informed about campus support services that are available to help me succeed.**
 37.8% *Strongly Agree*
 36.2% *Agree*
 7.0% *Disagree*
 3.3% *Strongly Disagree*
 14.7% *Do Not Know*
- Q8 Keeps me aware of the requirements for completing my program.**
 48.0% *Strongly Agree*
 34.0% *Agree*
 7.4% *Disagree*
 3.7% *Strongly Disagree*
 5.6% *Do Not Know*
- Q9 Is available to meet with me during scheduled office hours or by appointment.**
 53.2% *Strongly Agree*
 33.8% *Agree*
 3.7% *Disagree*
 2.3% *Strongly Disagree*
 5.9% *Do Not Know*
- Q10 Fosters communication by providing me with his/her email address and/or phone number.**
 52.1% *Strongly Agree*
 36.8% *Agree*
 4.0% *Disagree*
 2.6% *Strongly Disagree*
 4.0% *Do Not Know*
- Q11 Responds to my email/phone messages.**
 51.2% *Strongly Agree*
 32.2% *Agree*
 3.7% *Disagree*
 3.6% *Strongly Disagree*
 8.2% *Do Not Know*

- Q12** **Recalls or has record of what we discussed in our previous meetings.**
 36.8% *Strongly Agree*
 33.7% *Agree*
 8.1% *Disagree*
 3.7% *Strongly Disagree*
 16.6% *Do Not Know*
- Q13** **Answers my questions, or refers me to the appropriate person/office that can.**
 48.8% *Strongly Agree*
 37.0% *Agree*
 4.5% *Disagree*
 2.6% *Strongly Disagree*
 6.3% *Do Not Know*
- Q14** **Discusses with me my academic abilities and interests.**
 42.0% *Strongly Agree*
 34.8% *Agree*
 10.6% *Disagree*
 4.0% *Strongly Disagree*
 7.7% *Do Not Know*
- Q15** **Discusses with me the University policies and procedures related to my academic plans and actions.**
 37.4% *Strongly Agree*
 38.3% *Agree*
 9.7% *Disagree*
 3.7% *Strongly Disagree*
 9.5% *Do Not Know*
- Q16** **Discusses with me the relevant academic requirements of the major(s) I am in or considering.**
 46.0% *Strongly Agree*
 37.0% *Agree*
 6.6% *Disagree*
 2.9% *Strongly Disagree*
 6.2% *Do Not Know*
- Q17** **Assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am in or considering.**
 37.7% *Strongly Agree*
 36.2% *Agree*
 10.1% *Disagree*
 3.9% *Strongly Disagree*
 11.2% *Do Not Know*

- Q18 Discusses with me alternative majors that I might also consider.**
 22.4% *Strongly Agree*
 25.9% *Agree*
 24.9% *Disagree*
 7.5% *Strongly Disagree*
 17.9% *Do Not Know*
- Q19 Discusses with me alternative post-graduation professional activities that would fit my academic credentials.**
 27.3% *Strongly Agree*
 28.6% *Agree*
 18.7% *Disagree*
 6.4% *Strongly Disagree*
 17.9% *Do Not Know*
- Q20 Discusses with me the professional standards of my selected post-graduation professional activities.**
 30.5% *Strongly Agree*
 28.4% *Agree*
 16.0% *Disagree*
 5.6% *Strongly Disagree*
 18.0% *Do Not Know*
- Q21 Discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.**
 31.0% *Strongly Agree*
 29.7% *Agree*
 15.2% *Disagree*
 5.4% *Strongly Disagree*
 17.3% *Do Not Know*
- Q22 Helps me understand my CARES report.**
 41.0% *Strongly Agree*
 37.4% *Agree*
 8.3% *Disagree*
 4.0% *Strongly Disagree*
 7.9% *Do Not Know*
- Q23 I understand how to read my CARES report.**
 48.3% *Strongly Agree*
 37.5% *Agree*
 5.6% *Disagree*
 2.6% *Strongly Disagree*
 5.0% *Do Not Know*

- Q24 How often do you meet in person with your advisor each semester?**
- 12.0% *Never*
 - 53.7% *Once a Semester*
 - 19.3% *Twice a Semester*
 - 4.5% *Three times a Semester*
 - 9.3% *Four or more times*
- Q25 How often do you contact your advisor via telephone or email during each semester?**
- 16.7% *Never*
 - 28.1% *Once a Semester*
 - 26.1% *Twice a Semester*
 - 11.8% *Three times a Semester*
 - 15.8% *Four or more times*
- Q26 Does your advisor give you your RAC number without meeting with you in person?**
- 70.3% *Never*
 - 10.3% *Rarely*
 - 8.7% *Sometimes*
 - 9.3% *Often*
- Q27 How often do you meet with someone who is not your assigned advisor for advising?**
- 63.9% *Never*
 - 22.1% *Once a Semester*
 - 6.8% *Twice a Semester*
 - 2.1% *Three times a Semester*
 - 3.8% *Four or more times*
- Q28 Which best describes your relationship with your advisor?**
- 18.0% *Minimal: I have very little contact with my advisor.*
 - 43.3% *Functional: I meet with my advisor when requested to do so to get my RAC number and handle administrative concerns.*
 - 16.4% *Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.*
 - 21.3% *Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.*
- Q29 Overall, how satisfied are you with your advising experience?**
- 46.2% *Very Satisfied*
 - 35.2% *Satisfied*
 - 9.6% *Unsatisfied*
 - 7.6% *Very Unsatisfied*