EKU Advising Survey

My EKU Academic Advisor...

Q1 Shows genuine interest/concern and listens carefully to what I have to say.
   49.6% Strongly Agree
   37.6% Agree
   6.2% Disagree
   4.2% Strongly Disagree
   2.0% Do Not Know

Q2 Makes me feel comfortable and at ease.
   48.3% Strongly Agree
   37.9% Agree
   7.1% Disagree
   3.9% Strongly Disagree
   2.1% Do Not Know

Q3 Is fair and equitable in how he/she treats me.
   50.9% Strongly Agree
   40.4% Agree
   3.3% Disagree
   1.9% Strongly Disagree
   2.9% Do Not Know

Q4 Helps me resolve the problem or question about which I ask for help.
   48.1% Strongly Agree
   37.9% Agree
   6.4% Disagree
   4.0% Strongly Disagree
   2.6% Do Not Know

Q5 Is knowledgeable about my program of study.
   56.0% Strongly Agree
   33.1% Agree
   5.0% Disagree
   2.4% Strongly Disagree
   2.9% Do Not Know
Q6 Helps me achieve a realistic understanding of the program options available to me.
44.5% Strongly Agree
39.6% Agree
8.4% Disagree
3.6% Strongly Disagree
3.0% Do Not Know

Q7 Is well informed about campus support services that are available to help me succeed.
38.5% Strongly Agree
38.6% Agree
6.3% Disagree
3.7% Strongly Disagree
11.4% Do Not Know

Q8 Keeps me aware of the requirements for completing my program.
49.3% Strongly Agree
34.8% Agree
6.4% Disagree
5.0% Strongly Disagree
3.3% Do Not Know

Q9 Is available to meet with me during scheduled office hours or by appointment.
53.2% Strongly Agree
35.7% Agree
2.4% Disagree
3.0% Strongly Disagree
4.6% Do Not Know

Q10 Fosters communication by providing me with his/her email address and/or phone number.
51.2% Strongly Agree
36.9% Agree
4.9% Disagree
3.2% Strongly Disagree
3.3% Do Not Know

Q11 Responds to my email/phone messages.
50.3% Strongly Agree
34.4% Agree
3.9% Disagree
3.9% Strongly Disagree
6.7% Do Not Know
Q12 Recalls or has record of what we discussed in our previous meetings.
   36.0% Strongly Agree
   32.7% Agree
   9.1% Disagree
   4.8% Strongly Disagree
   16.8% Do Not Know

Q13 Answers my questions, or refers me to the appropriate person/office that can.
   47.0% Strongly Agree
   40.7% Agree
   4.7% Disagree
   2.9% Strongly Disagree
   3.8% Do Not Know

Q14 Discusses with me my academic abilities and interests.
   41.6% Strongly Agree
   36.6% Agree
   11.7% Disagree
   4.0% Strongly Disagree
   4.9% Do Not Know

Q15 Discusses with me the University policies and procedures related to my academic plans and actions.
   38.6% Strongly Agree
   39.2% Agree
   9.6% Disagree
   3.9% Strongly Disagree
   7.2% Do Not Know

Q16 Discusses with me the relevant academic requirements of the major(s) I am in or considering.
   45.9% Strongly Agree
   39.5% Agree
   6.2% Disagree
   3.5% Strongly Disagree
   4.1% Do Not Know

Q17 Assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am in or considering.
   37.9% Strongly Agree
   36.7% Agree
   11.3% Disagree
   4.2% Strongly Disagree
   8.8% Do Not Know
Q18 Discusses with me alternative majors that I might also consider.
23.1% Strongly Agree
29.8% Agree
23.9% Disagree
7.8% Strongly Disagree
14.5% Do Not Know

Q19 Discusses with me alternative post-graduation professional activities that would fit my academic credentials.
27.8% Strongly Agree
30.9% Agree
19.3% Disagree
6.6% Strongly Disagree
13.7% Do Not Know

Q20 Discusses with me the professional standards of my selected post-graduation professional activities.
30.5% Strongly Agree
31.9% Agree
15.8% Disagree
5.7% Strongly Disagree
15.3% Do Not Know

Q21 Discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.
30.7% Strongly Agree
34.3% Agree
15.6% Disagree
5.7% Strongly Disagree
12.9% Do Not Know

Q22 Helps me understand my CARES report.
44.2% Strongly Agree
38.1% Agree
7.8% Disagree
3.7% Strongly Disagree
5.0% Do Not Know

Q23 I understand how to read my CARES report.
55.5% Strongly Agree
34.4% Agree
4.7% Disagree
2.3% Strongly Disagree
2.6% Do Not Know
Q24 How often do you meet in person with your advisor each semester?
8.7% Never
54.6% Once a Semester
19.4% Twice a Semester
7.0% Three times a Semester
9.3% Four or more times

Q25 How often do you contact your advisor via telephone or email during each semester?
16.9% Never
27.0% Once a Semester
25.9% Twice a Semester
13.5% Three times a Semester
15.9% Four or more times

Q26 Does your advisor give you your RAC number without meeting with you in person?
70.0% Never
10.2% Rarely
10.2% Sometimes
8.4% Often

Q27 How often do you meet with someone who is not your assigned advisor for advising?
63.9% Never
21.6% Once a Semester
7.2% Twice a Semester
2.4% Three times a Semester
4.4% Four or more times

Q28 Which best describes your relationship with your advisor?
17.5% Minimal: I have very little contact with my advisor.
42.0% Functional: I meet with my advisor when requested to do so to get my RAC number and handle administrative concerns.
18.0% Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.
21.9% Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.

Q29 Overall, how satisfied are you with your advising experience?
47.9% Very Satisfied
35.4% Satisfied
8.7% Unsatisfied
7.2% Very Unsatisfied

Q30 Please provide any comments or suggestions regarding advising at EKU.
27.3%

Institutional Research, Spring 2009