



The University Advising Survey is administered in the spring semester of the academic year to all undergraduate students registered for classes. The survey is distributed via student email in the first week of April and is left open through the end of the advising period, typically four to five weeks later.

In Spring 2018, there was a total of 1,258 respondents to the survey, for a response rate of 11%. In the College of Justice and Safety, there were 151 respondents for a response rate of 9%.

Overall, student feedback from Justice and Safety was positive with 83% of respondents being satisfied or very satisfied with their advising experience.

*Table 1: Overall Advising Satisfaction*

<b>Overall, how satisfied are you with your advising experience?</b>	<b>%</b>	<b>N</b>
Very Satisfied	59.60%	90
Satisfied	23.84%	36
Dissatisfied	5.96%	9
Very Dissatisfied	10.60%	16

Students were also asked to rate their agreement with statements about their advisor and their specific skills, knowledge, and services. The majority of this feedback was also positive, with 80-90% of respondents agreeing with most statements.

The strongest attributes of advisors were helping students achieve a realistic understanding of the program options available (86%), discussing academic abilities and interests (86%), and responding to phone and email messages (86%).

*Table 2: Strongest Attributes of EKU Advisors*

<b>My EKU Academic Advisor...</b>	<b>Strongly Disagree</b>	<b>N</b>	<b>Disagree</b>	<b>N</b>	<b>Agree</b>	<b>N</b>	<b>Strongly Agree</b>	<b>N</b>	<b>Total</b>
helps me achieve a realistic understanding of the program options available to me.	9.63%	13	4.44%	6	21.48%	29	64.44%	87	135
discusses with me my academic abilities and interests.	11.85%	16	2.22%	3	22.22%	30	63.70%	86	135
responds to my email/phone messages.	10.14%	14	4.35%	6	20.29%	28	65.22%	90	138

Additional areas advisors were evaluated on include being well informed about campus support services available to students (84%), discussing alternative majors that students might also consider (84%), being knowledgeable about the program (84%), and recalling or recording content of previous meetings (84%).

*Table 3: Other Highly Rated Attributes*

<b>My EKU Academic Advisor...</b>	<b>Strongly Disagree</b>	<b>N</b>	<b>Disagree</b>	<b>N</b>	<b>Agree</b>	<b>N</b>	<b>Strongly Agree</b>	<b>N</b>	<b>Total</b>
is well informed about campus support services that are available to help me succeed.	10.95%	15	5.11%	7	28.47%	39	55.47%	76	137
discusses with me alternative majors that I might also consider.	13.08%	17	3.08%	4	23.08%	30	60.77%	79	130
is knowledgeable about my program of study.	10.37%	14	5.93%	8	22.96%	31	60.74%	82	135
recalls or has record of what we discussed in our previous meetings.	13.33%	18	2.96%	4	21.48%	29	62.22%	84	135

Areas for possible improvement could include advisors keeping students aware of program requirements (70%), helping students understand their Degree Works Audit (73%), discussing relevant academic requirements of student majors (81%), advisors discussing career options with students, including the experiences and education needed to work in a particular field (81%).

*Table 4: Areas for Improvement*

<b>My EKU Academic Advisor...</b>	<b>Strongly Disagree</b>	<b>N</b>	<b>Disagree</b>	<b>N</b>	<b>Agree</b>	<b>N</b>	<b>Strongly Agree</b>	<b>N</b>	<b>Total</b>
discusses career options, including the experiences and education needed to work in my field.	14.29%	18	4.76%	6	22.22%	28	58.73%	74	126
discusses with me the relevant academic requirements of the major(s) I am in or considering.	10.29%	14	8.82%	12	20.59%	28	60.29%	82	136
helps me understand my DegreeWorks audit.	14.39%	19	12.12%	16	23.48%	31	50.00%	66	132
keeps me aware of the requirements for completing my program.	17.89%	22	12.20%	15	19.51%	24	50.41%	62	123

Student respondents include 40.3% from the School of Justice Studies and 59.7% from the School of Safety, Security, and Emergency Management.