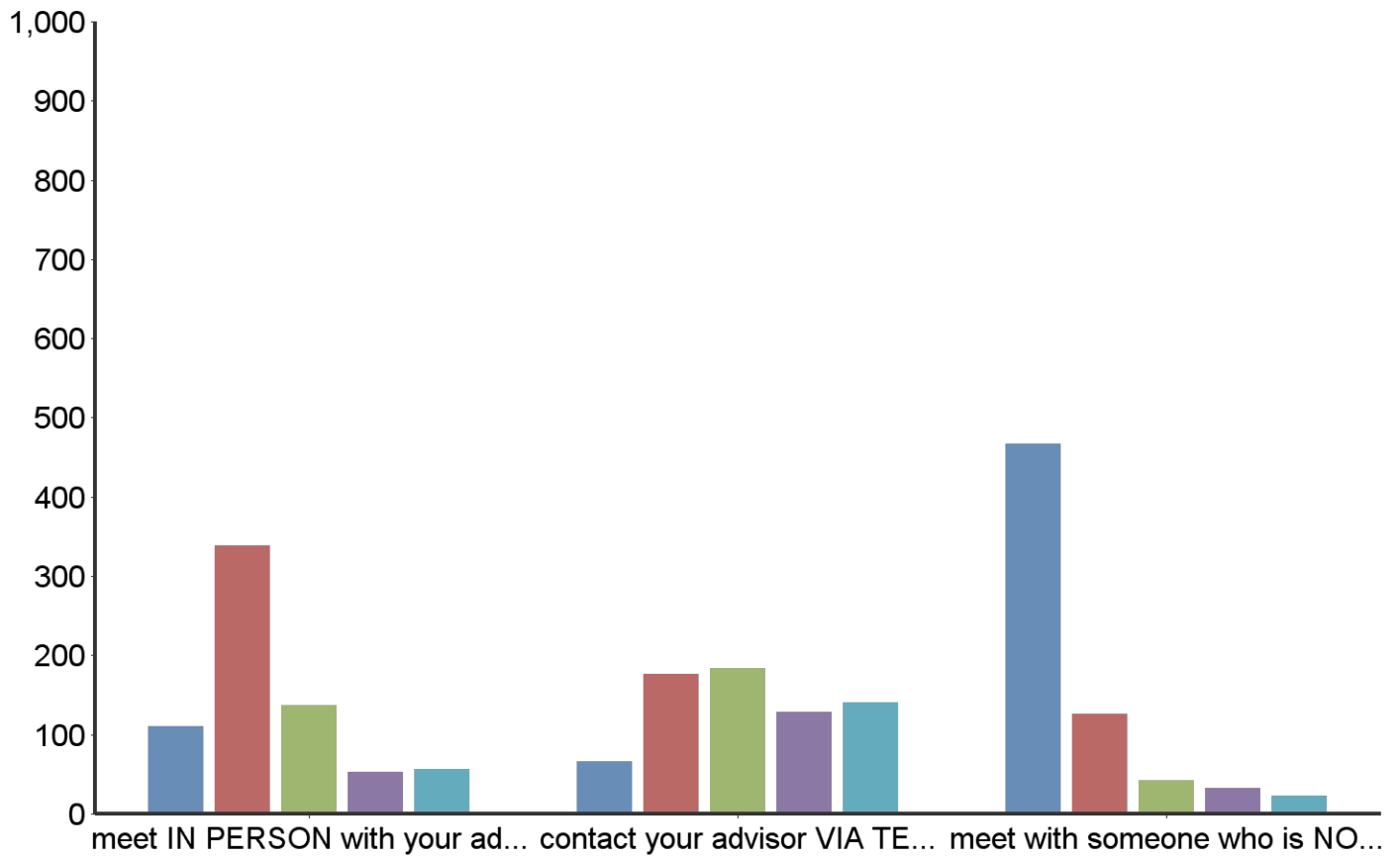


#	Question	Strongly Disagree	Disagree	Agree	Strongly Agree	Response	Average Value
1	shows genuine interest/concern and listens carefully to what I have to say.	49	52	165	422	688	3.40
2	makes me feel comfortable and at ease.	40	56	166	422	684	3.42
3	is fair and equitable in how he/she treats me.	34	32	172	443	681	3.50
4	helps me resolve the problem or question about which I ask for help.	53	53	156	420	682	3.38
5	is knowledgeable about my program of study.	38	24	171	450	683	3.51
6	helps me achieve a realistic understanding of the program options available to me.	48	54	178	404	684	3.37
7	is well informed about campus support services that are available to help me succeed.	45	38	189	349	621	3.36
8	keeps me aware of the requirements for completing my program.	49	51	161	421	682	3.40
9	is available to meet with me during schedule office hours or by appointment.	39	22	168	431	660	3.50
10	fosters communication by providing me with his/her email address and/or phone number.	31	42	176	432	681	3.48
11	responds to my email/phone messages.	39	40	177	410	666	3.44
12	recalls or has record of what we discussed in our previous meetings.	49	56	174	343	622	3.30
13	answers my questions, or refers to the appropriate person/office that can.	38	34	187	417	676	3.45
14	discusses with me my academic abilities and interests.	50	72	175	376	673	3.30
15	discusses with me the University policies and procedures related to my academic plans and actions.	53	66	191	356	666	3.28
16	discusses with me the relevant academic requirements of the major(s) I am in or considering.	47	42	177	409	675	3.40
17	assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am considering.	57	74	182	345	658	3.24
18	discusses with me alternative majors that I might also consider.	87	124	164	249	624	2.92
19	discusses with me alternative post-graduation professional activities that would fit my academic credentials.	70	116	168	280	634	3.04
20	discusses with me professional standards of my selected post-graduation professional activities.	70	101	177	284	632	3.07
21	discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.	67	95	172	299	633	3.11
22	helps me understand my DegreeWorks audit.	52	46	179	385	662	3.35

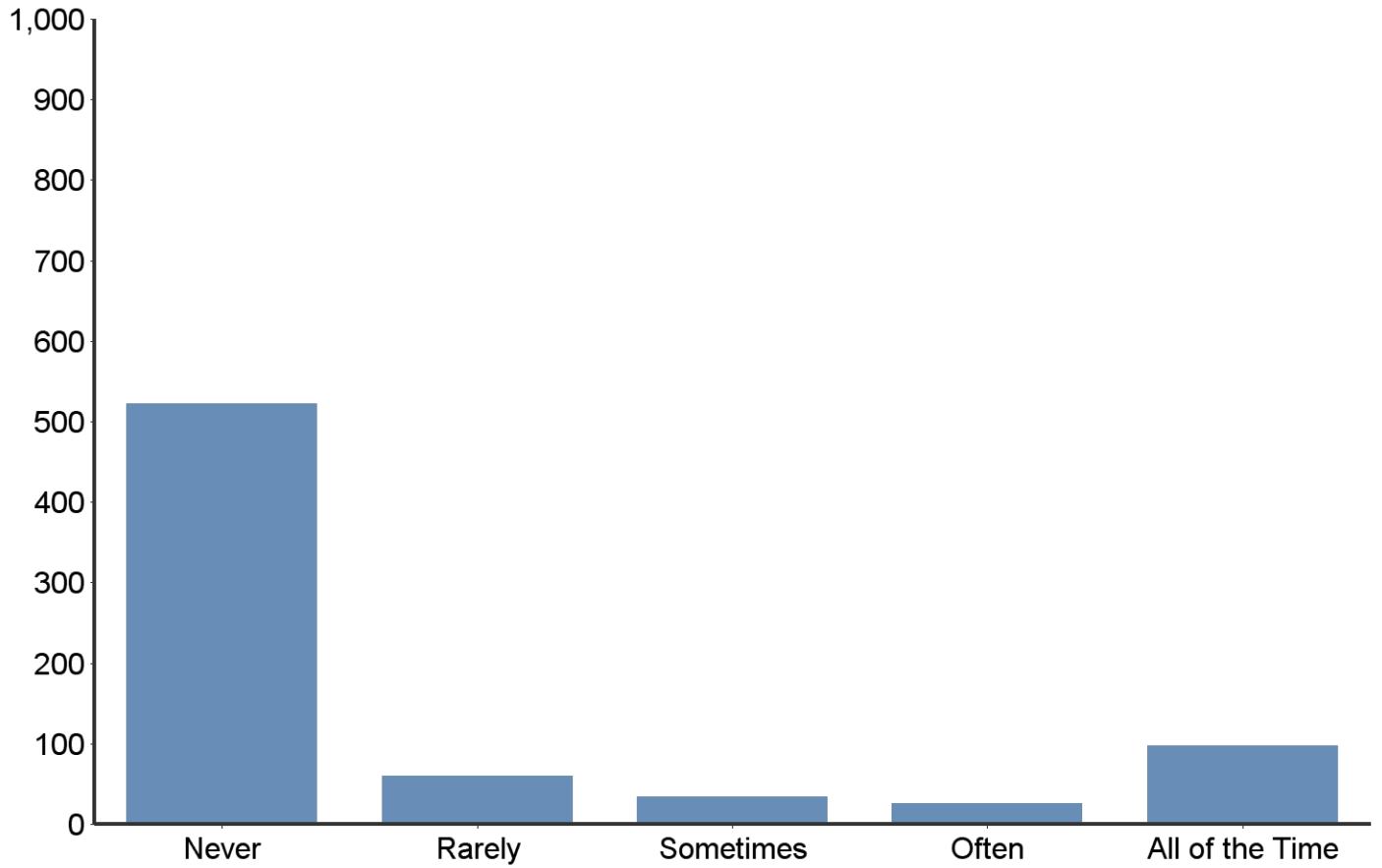
## How often do you...

■ Never     
 ■ Once a Semester     
 ■ Twice a Semester     
 ■ Three times a Semester  
■ Four or more times a Semester



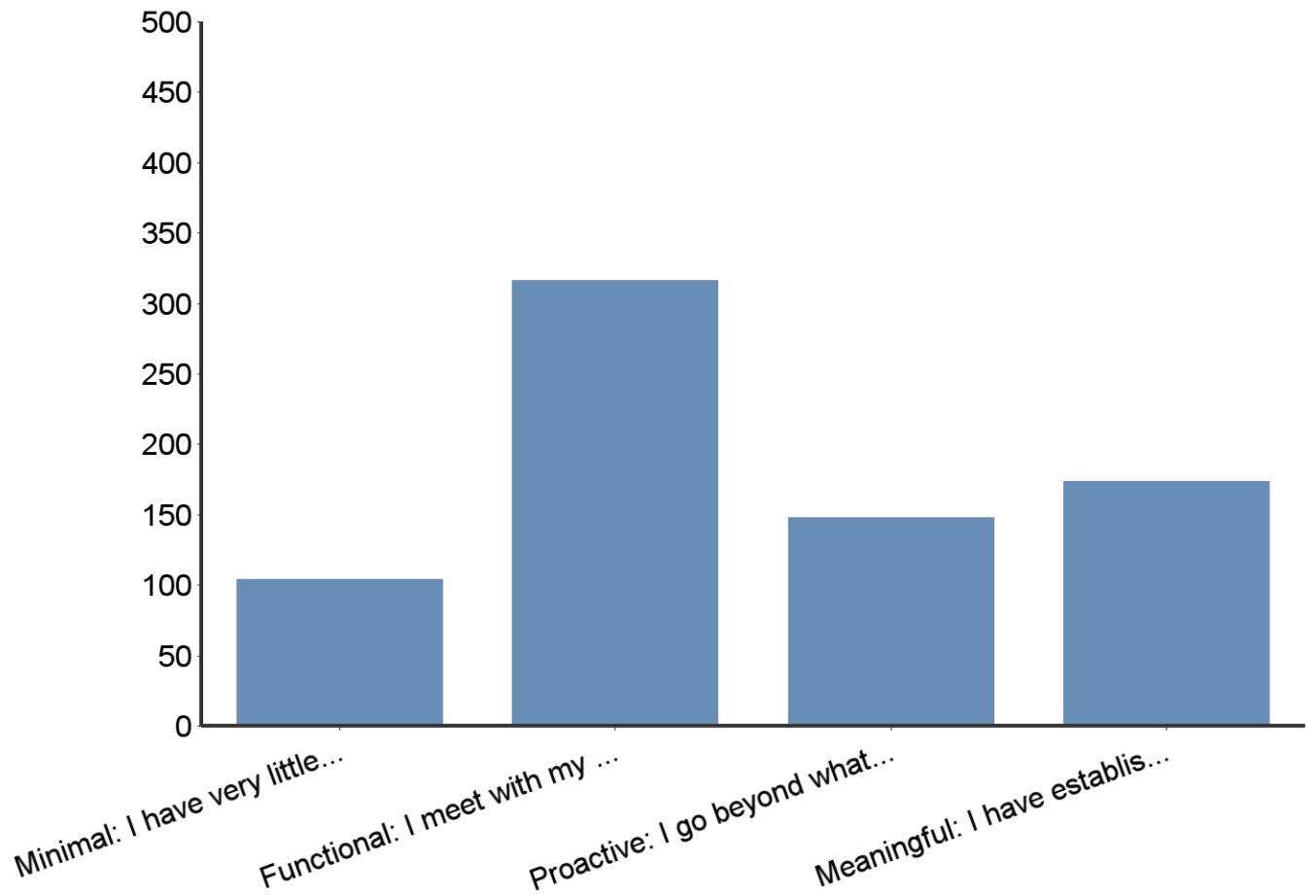
#	Question	Never	Once a Semester	Twice a Semester	Three times a Semester	Four or more times a Semester	Response	Average Value
1	meet IN PERSON with your advisor each semester?	111	338	137	53	57	696	2.44
2	contact your advisor VIA TELEPHONE OR EMAIL during each semester?	66	176	184	128	140	694	3.14
3	meet with someone who is NOT your assigned advisor for advising?	467	126	42	32	23	690	1.58

Does your advisor give you your RAC number without meeting with you?



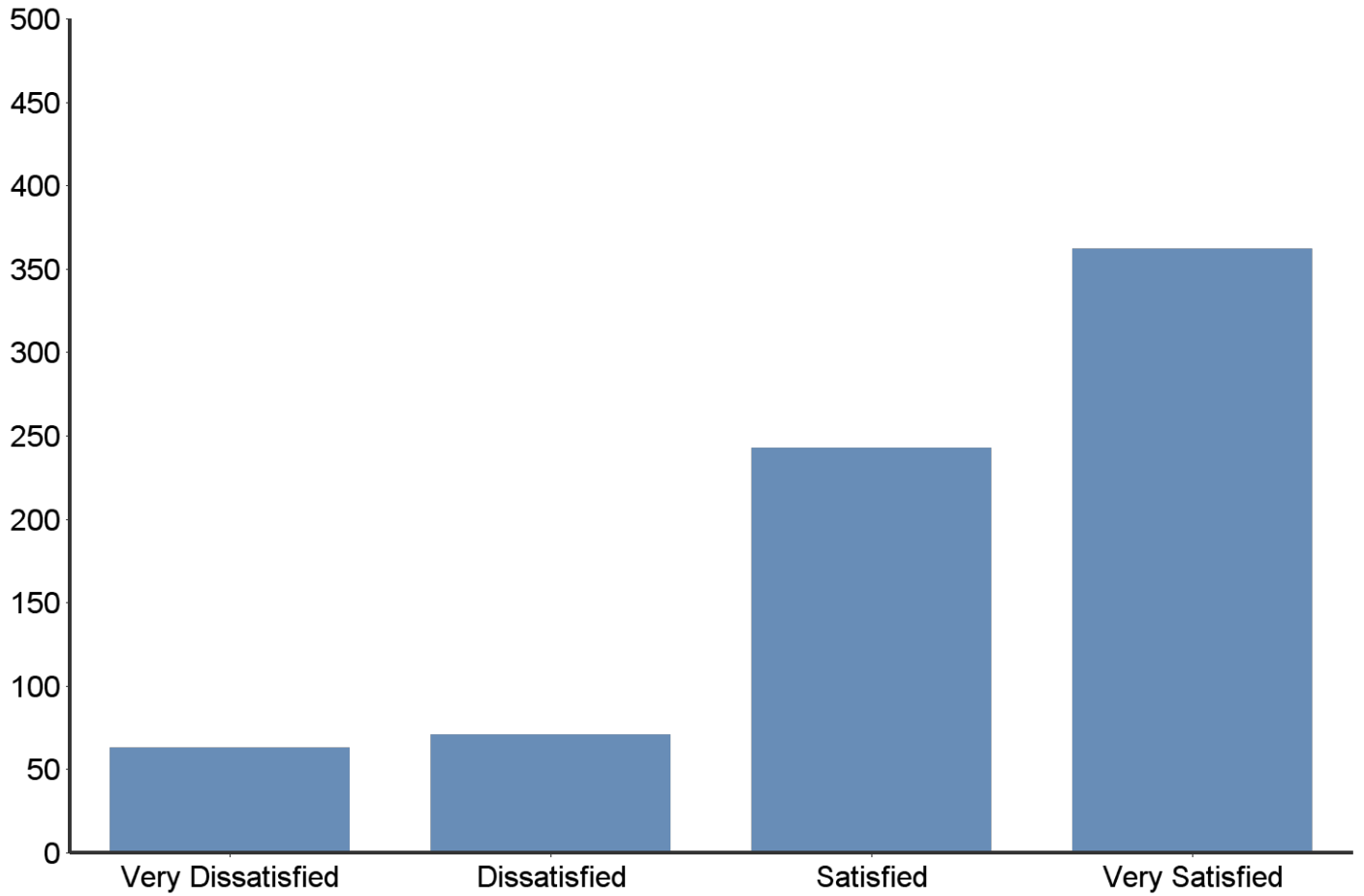
#	Answer	Bar	Response	%
1	Never		522	70.54%
2	Rarely		60	8.11%
4	Sometimes		34	4.59%
5	Often		26	3.51%
6	All of the Time		98	13.24%
	Total		740	100.00%

## Which best describes your relationship with your advisor?



#	Answer	Bar	Response	%
1	Minimal: I have very little contact with my advisor.		104	14.02%
2	Functional: I meet with my advisor when required to do so to get my RAC number and handle administrative concerns.		316	42.59%
3	Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.		148	19.95%
4	Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.		174	23.45%
	Total		742	100.00%

Overall, how satisfied are you with your advising experience?



#	Answer	Bar	Response	%
1	Very Dissatisfied		63	8.53%
2	Dissatisfied		71	9.61%
3	Satisfied		243	32.88%
4	Very Satisfied		362	48.99%
	Total		739	100.00%

**Please indicate the Academic College and Department/Area in which your major is located.**

Answer	Bar	Responses	%
Exploratory/Undeclared ~ Exploratory/Undeclared		11	1.58%
General Studies ~ General Studies, Individualized Studies		13	1.87%
Pre-professional Programs ~ Pre-professional Programs		15	2.16%
College of Arts & Sciences ~ Anthropology, Sociology, and Social Work		28	4.02%
College of Arts & Sciences ~ Art and Design		19	2.73%
College of Arts & Sciences ~ Biological Sciences		30	4.31%
College of Arts & Sciences ~ Chemistry		31	4.45%
College of Arts & Sciences ~ Computer Science		9	1.29%
College of Arts & Sciences ~ Economics		5	0.72%
College of Arts & Sciences ~ English and Theatre		18	2.59%
College of Arts & Sciences ~ Foreign Language & Humanities		5	0.72%
College of Arts & Sciences ~ Geography & Geology		3	0.43%
College of Arts & Sciences ~ Government		2	0.29%
College of Arts & Sciences ~ History		13	1.87%
College of Arts & Sciences ~ Mathematics & Statistics		5	0.72%
College of Arts & Sciences ~ Music		10	1.44%
College of Arts & Sciences ~ Paralegal Sciences		4	0.57%
College of Arts & Sciences ~ Physics and Astronomy		4	0.57%
College of Arts & Sciences ~ Political Science		3	0.43%
College of Arts & Sciences ~ Psychology		46	6.61%
College of Business & Tech ~ Accounting, Finance, and Information Systems		22	3.16%
College of Business & Tech ~ Agriculture		14	2.01%
College of Business & Tech ~ Applied Engineering & Technology		16	2.30%
College of Business & Tech ~ Communication		22	3.16%
College of Business & Tech ~ Management, Marketing, and International Business		28	4.02%
College of Education ~ Curriculum and Instruction		2	0.29%
College of Education ~ Educational Leadership		1	0.14%
College of Health Sciences ~ Associate Degree Nursing		26	3.74%
College of Health Sciences ~ Baccalaureate and Graduate Nursing		66	9.48%
College of Health Sciences ~ Environmental Health Science		6	0.86%
College of Health Sciences ~ Exercise & Sport Science		12	1.72%
College of Health Sciences ~ Family and Consumer Sciences		17	2.44%
College of Health Sciences ~ Health Promotion & Administration		23	3.30%
College of Health Sciences ~ Medical Laboratory Science		3	0.43%
College of Health Sciences ~ Occupational Therapy		28	4.02%
College of Health Sciences ~ Recreation & Park Administration		13	1.87%
College of Justice & Safety ~ School of Justice		1	0.14%

Please provide any comments or suggestions regarding advising at EKU.

Text Entry

Lindsay and the rest of the Advising staff have been wonderful from day 1!

Mr. Kappeler is an awesome advisor, he takes the time to meet with me and answers any questions I have. He is also quick to respond through email if I might have questions outside of his office hours.

My "advisor" actually messed me up from the beginning when I came to EKU because he didn't take the time to realize I was a transfer student. So many classes that I should of already taken I was taking out of order or too late to keep me on track. He also never answers emails. He's never around when I go by. The 3-1/2 years I was there I have never gotten straight answers from anyone. The entire college needs work. This is why I will not be returning.

None

I am very satisfied with my advisor and have no complaints regarding her.

we need more advisors over there. it is so hard to see someone when you really need help in a day or so. that is the only flaw i see in the crj dept. i wish i could just see anyone instead of making appt. then it being 2 weeks to get in to ask a simple question. they have been under staffed ever since i have been back ( fall 2013)

I love my advisor, she knows exactly what she is talking about when advising me about classes and future career

She always made sure I knew what classes I needed in order to graduate and worked with me closely to develop a plan.

I have never met with an Advisor. I'm not sure who is my Advisor.

She has been extremely helpful my first year and has made my transition to college much smoother. She also helps me plan out schedules to not overwhelm myself and without her I wouldn't know which ones are going to be a work load.

very pleasant, easy to communicate with, gets the job done, and knows how to thoroughly answer questions

Pretty cool guy. Helped me every time I met with him.

None.

Dr. Bill Staddon is amazing as an adviser and the above survey is in relation to him. I however had a VERY poor and very subpar experience with the associate chair of the BIOS department, Dr. Stephen Sumithran. I have had to visit him too many times this semester due to scheduling mishaps on my behalf (namely a botched bankruptcy of credits). He advised me to change to the new curriculum as it would be easier and less classes on my behalf. When I reminded him of this he denied ever suggesting that he advised me to do it and even said "I would never advise a student to change to the new curriculum." After I begged for some sort of help in the problems I was having he showed no signs of giving in and helping advise me, he even went as far as suggesting that I was lying (because I let him know that a credit from Berea College had transferred to EKU when I was initially enrolled [2011] and because I swore to him of his advice). At long last I told him that I supposed that I would have to go to the Registrar to prevent myself from being "screwed" out of an extra \$5,000 for having to take a class that I didn't need. He ended our conversation with, and I quote (in a snide, bengali accent), "Well you should do that because I cannot do anything. You are screwed." This absolute lack of professionalism and blatant disregard for student success is appalling and something that I have never been exposed to in any department at EKU. Good news though, I ran into Dr. Frank Fontanella (my professor for BIO 495) and he directed me to his wife at the registrar and was very willing to offer any help if need be. I also caught Dr. Staddon in his office moments after that and he has since gone above and beyond to help me figure out what needs to be done with minimal stress to everyone. Much more professional than wiping ones hands clean and denying any part of it. Thank you Dr. Bill Staddon.

He's a great advisor and makes everything clear for me to understand and answers all of my questions so I have no worries for the upcoming semester.

Mrs. O'Brien has helped me through a lot this past year and I really appreciate the care she puts into helping me. I certainly would not be where I am today in my academic career without her.

Erin Presley is a good advisor. My old advisor before it changed was Julie Hensley and she was just as good as Erin. They are both very good advisors.

My advisor recently changed. However, I am very fortunate to have such a great new advisor. She is very knowledgable in everything she is doing. She was able to answer my questions, help me schedule and plan for the fall, as well as get some extra information and business completed, such as getting my math class to transfer from a previous school. She went above and beyond to answer my questions and prepare me as I am entering (or trying to enter) into the nursing program.

Kristen was not very informed about my program of study. She went through my rubric scores then gave me my RAC # and said "well I didn't really need to see you." I felt as if I was passed off to her :(

Doesn't give me the information i need through my Education degree involvement. Idk if it is because he isn't sure of what happens with education or not, but I should be given the information from someone. Whether it is his fault or the departments fault, I'm not given sufficient education information.

My biggest complaint is that my advisor will sometimes take a week to respond to my emails, and he has even not responded at all before. Also, when I schedule a meeting with him I just end up getting my RAC number. He never really has any suggestions or any helpful tips to give to me about my concerns. I would honestly like to have a different advisor, like Paul Grant, who would be more helpful. I would just like to have a plan for my future semesters, and I don't feel like I have one now.