Eastern Kentucky University
Advising Survey
Spring 2012

My EKU Academic Advisor...

Q1  Shows genuine interest/concern and listens carefully to what I have to say.

702 (55.2%) Strongly Agree
407 (32.0%) Agree
71 (5.6%) Disagree
56 (4.4%) Strongly Disagree
32 (2.5%) Do Not Know

Q2  Makes me feel comfortable and at ease.

675 (53.1%) Strongly Agree
437 (34.4%) Agree
74 (5.8%) Disagree
42 (3.3%) Strongly Disagree
34 (2.7%) Do Not Know

Q3  Is fair and equitable in how he/she treats me.

719 (56.5%) Strongly Agree
440 (34.6%) Agree
42 (3.3%) Disagree
23 (1.8%) Strongly Disagree
40 (3.1%) Do Not Know

Q4  Helps me resolve the problem or question about which I ask for help.

679 (53.4%) Strongly Agree
419 (32.9%) Agree
79 (6.2%) Disagree
46 (3.6%) Strongly Disagree
40 (3.1%) Do Not Know

Q5  Is knowledgeable about my program of study.

748 (58.8%) Strongly Agree
383 (30.1%) Agree
50 (3.9%) Disagree
24 (1.9%) Strongly Disagree
52 (4.1%) Do Not Know
Q6 Helps me achieve a realistic understanding of the program options available to me.
636 (50.0%) Strongly Agree
431 (33.9%) Agree
85 (6.7%) Disagree
54 (4.2%) Strongly Disagree
51 (4.0%) Do Not Know

Q7 Is well informed about campus support services that are available to help me succeed.
538 (42.3%) Strongly Agree
434 (34.1%) Agree
84 (6.6%) Disagree
30 (2.4%) Strongly Disagree
169 (13.3%) Do Not Know

Q8 Keeps me aware of the requirements for completing my program.
656 (51.6%) Strongly Agree
434 (34.1%) Agree
79 (6.2%) Disagree
52 (4.1%) Strongly Disagree
41 (3.2%) Do Not Know

Q9 Is available to meet with me during scheduled office hours or by appointment.
684 (53.8%) Strongly Agree
429 (33.7%) Agree
40 (3.1%) Disagree
30 (2.4%) Strongly Disagree
75 (5.9%) Do Not Know

Q10 Fosters communication by providing me with his/her email address and/or phone number.
714 (56.1%) Strongly Agree
434 (34.1%) Agree
49 (3.9%) Disagree
28 (2.2%) Strongly Disagree
37 (2.9%) Do Not Know

Q11 Responds to my email/phone messages.
680 (53.5%) Strongly Agree
415 (32.6%) Agree
59 (4.6%) Disagree
40 (3.1%) Strongly Disagree
64 (5.0%) Do Not Know
### Q12  Recalls or has record of what we discussed in our previous meetings.
- **Strongly Agree:** 547 (43.0%)
- **Agree:** 392 (30.8%)
- **Disagree:** 87 (6.8%)
- **Strongly Disagree:** 41 (3.2%)
- **Do Not Know:** 189 (14.9%)

### Q13  Answers my questions, or refers me to the appropriate person/office that can.
- **Strongly Agree:** 670 (52.7%)
- **Agree:** 468 (36.8%)
- **Disagree:** 50 (3.9%)
- **Strongly Disagree:** 29 (2.3%)
- **Do Not Know:** 42 (3.3%)

### Q14  Discusses with me my academic abilities and interests.
- **Strongly Agree:** 579 (45.5%)
- **Agree:** 459 (36.1%)
- **Disagree:** 116 (9.1%)
- **Strongly Disagree:** 48 (3.8%)
- **Do Not Know:** 56 (4.4%)

### Q15  Discusses with me the University policies and procedures related to my academic plans and actions.
- **Strongly Agree:** 520 (40.9%)
- **Agree:** 468 (36.8%)
- **Disagree:** 125 (9.8%)
- **Strongly Disagree:** 45 (3.5%)
- **Do Not Know:** 94 (7.4%)

### Q16  Discusses with me the relevant academic requirements of the major(s) I am in or considering.
- **Strongly Agree:** 637 (50.1%)
- **Agree:** 472 (37.1%)
- **Disagree:** 57 (4.5%)
- **Strongly Disagree:** 42 (3.3%)
- **Do Not Know:** 45 (3.5%)

### Q17  Assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am in or considering.
- **Strongly Agree:** 514 (40.4%)
- **Agree:** 441 (34.7%)
- **Disagree:** 126 (9.9%)
- **Strongly Disagree:** 50 (3.9%)
- **Do Not Know:** 122 (9.6%)
Q18 Discusses with me alternative majors that I might also consider.
347 (27.3%) Strongly Agree
331 (26.0%) Agree
280 (22.0%) Disagree
108 (8.5%) Strongly Disagree
185 (14.5%) Do Not Know

Q19 Discusses with me alternative post-graduation professional activities that would fit my academic credentials.
405 (31.8%) Strongly Agree
374 (29.4%) Agree
211 (16.6%) Disagree
85 (6.7%) Strongly Disagree
181 (14.2%) Do Not Know

Q20 Discusses with me the professional standards of my selected post-graduation professional activities.
413 (32.5%) Strongly Agree
406 (31.9%) Agree
179 (14.1%) Disagree
73 (5.7%) Strongly Disagree
178 (14.0%) Do Not Know

Q21 Discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.
432 (34.0%) Strongly Agree
402 (31.6%) Agree
173 (13.6%) Disagree
69 (5.4%) Strongly Disagree
177 (13.9%) Do Not Know

Q22 Helps me understand my DegreeWorks audit.
585 (46.0%) Strongly Agree
456 (35.8%) Agree
104 (8.2%) Disagree
44 (3.5%) Strongly Disagree
62 (4.9%) Do Not Know

Q23 I understand how to interpret my DegreeWorks audit.
680 (53.5%) Strongly Agree
421 (33.1%) Agree
84 (6.6%) Disagree
27 (2.1%) Strongly Disagree
43 (3.4%) Do Not Know
Q24  How often do you meet in person with your advisor each semester?
183 (14.4%) Never
620 (48.7%) Once a Semester
264 (20.8%) Twice a Semester
  83 (6.5%) Three times a Semester
  102 (8.0%) Four or more times

Q25  How often do you contact your advisor via telephone or email during each semester?
161 (12.7%) Never
367 (28.9%) Once a Semester
326 (25.6%) Twice a Semester
  178 (14.0%) Three times a Semester
  221 (17.4%) Four or more times

Q26  Does your advisor give you your RAC number without meeting with you in person?
841 (66.1%) Never
144 (11.3%) Rarely
  105 (8.3%) Sometimes
  162 (12.7%) Often

Q27  How often do you meet with someone who is not your assigned advisor for advising?
861 (67.7%) Never
  222 (17.5%) Once a Semester
    98 (7.7%) Twice a Semester
    32 (2.5%) Three times a Semester
    40 (3.1%) Four or more times

Q28  Which best describes your relationship with your advisor?
186 (14.6%) Minimal: I have very little contact with my advisor.
  515 (40.5%) Functional: I meet with my advisor when requested to do so to get my RAC number and handle administrative concerns.
  236 (18.6%) Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.
  321 (25.2%) Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.

Q29  Overall, how satisfied are you with your advising experience?
662 (52.0%) Very Satisfied
  406 (31.9%) Satisfied
    102 (8.0%) Unsatisfied
    83 (6.5%) Very Unsatisfied
Q30 Please provide any comments or suggestions regarding advising at EKU.
407 (32.0%)
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<th>Count</th>
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Q31 In which academic department/area is your major housed?

- Special Education (0.2%) 2

Please submit your responses to complete this survey. Thank you for participating.