



The University Advising Survey is administered in the spring semester of the academic year to all undergraduate students registered for classes. The survey is distributed via student email in the first week of April and is left open through the end of the advising period, typically four to five weeks later. In Spring 2016, for the College of Health Sciences, there was a total of 765 respondents to the survey, for a response rate of 26%.

Overall, student feedback was positive with 89% of respondents being satisfied or very satisfied with their advising experience.

*Table 1: Overall Advising Satisfaction*

<b>Overall, how satisfied are you with your advising experience?</b>	<b>%</b>	<b>N</b>
Very Satisfied	61.41%	444
Satisfied	27.25%	197
Dissatisfied	4.43%	32
Very Dissatisfied	6.92%	50

Students were also asked to rate their agreement with statements about their advisor and their specific skills, knowledge, and services. The majority of this feedback was also positive, with 80-90% of respondents agreeing with most statements.

The strongest attributes of advisors were being knowledgeable about a student’s program of study (92%), responding to phone and email messages (91%), discussing relevant academic requirements of student majors (90%), keeping students aware of program requirements (90%), and being well informed about campus support services available to students (90%).

*Table 2: Strongest Attributes of EKU Advisors*

<b>My EKU Academic Advisor...</b>	<b>Strongly Agree</b>	<b>N</b>	<b>Agree</b>	<b>N</b>	<b>Disagree</b>	<b>N</b>	<b>Strongly Disagree</b>	<b>N</b>	<b>Total</b>
is knowledgeable about my program of study.	70.94%	459	20.71%	134	2.78%	18	5.56%	36	647
responds to my email/phone messages.	66.88%	428	23.91%	153	3.13%	20	6.09%	39	640
discusses with me the relevant academic requirements of the major(s) I am in or considering.	66.41%	431	23.73%	154	3.39%	22	6.47%	42	649
keeps me aware of the requirements for completing my program.	67.18%	434	22.60%	146	3.72%	24	6.50%	42	646
is well informed about campus support services that are available to help me succeed.	62.66%	381	26.97%	164	3.45%	21	6.91%	42	608

Additional areas advisors were evaluated on include helping students achieve a realistic understanding of the program options available (88%), helping students understand their Degree Works Audit (87%), recalling or recording content of previous meetings (87%) and discussing academic abilities and interests (87%).

*Table 3: Other Highly Rated Attributes*

<b>My EKU Academic Advisor...</b>	<b>Strongly Agree</b>	<b>N</b>	<b>Agree</b>	<b>N</b>	<b>Disagree</b>	<b>N</b>	<b>Strongly Disagree</b>	<b>N</b>	<b>Total</b>
helps me achieve a realistic understanding of the program options available to me.	62.39%	408	25.54%	167	5.35%	35	6.73%	44	654
helps me understand my DegreeWorks audit.	60.49%	392	26.85%	174	6.02%	39	6.64%	43	648
recalls or has record of what we discussed in our previous meetings.	62.48%	383	24.80%	152	6.36%	39	6.36%	39	613
discusses with me my academic abilities and interests.	58.92%	383	28.15%	183	6.46%	42	6.46%	42	650

Areas for possible improvement could include advisors discussing career options with students, including the experiences and education needed to work in a particular field (80%), and discussing alternative majors that students might also consider (65%).

*Table 4: Areas for Improvement*

<b>My EKU Academic Advisor...</b>	<b>Strongly Agree</b>	<b>N</b>	<b>Agree</b>	<b>N</b>	<b>Disagree</b>	<b>N</b>	<b>Strongly Disagree</b>	<b>N</b>	<b>Total</b>
discusses career options, including the experiences and education needed to work in my field.	54.70%	349	25.55%	163	11.76%	75	7.99%	51	638
discusses with me alternative majors that I might also consider.	43.44%	265	21.15%	129	24.10%	147	11.31%	69	610

Seniors (students with 90+ hours) were the most represented class of respondents with 35%. Juniors, sophomores, and freshmen were more equally represented, with 23%, 23%, and 19%, respectively. Seniors were the most satisfied with their advising experience (90%), followed by sophomores (90%), freshmen (88%), and juniors (85%).