



Eastern Kentucky University

Questions (n=871)	Strongly Disagree	Disagree	Agree	Strongly Agree	Do Not Know	No Response
Academic Advisor Showed genuine interest/concern and listen carefully to what I had to say.	7.5%	5.3%	28.4%	54.1%	1.1%	3.6%
Academic advisor made me feel comfortable and at ease.	7.5%	5.7%	28.4%	53.7%	1.3%	3.4%
Academic Advisor was fair and equitable in how he/she treats me.	6.3%	2.8%	29.4%	56.2%	2.0%	3.3%
Academic Advisor helped me resolve the problem or question about which I ask for help.	7.6%	6.7%	26.4%	54.7%	1.3%	3.3%
Academic Advisor was knowledgeable about my program of study.	6.3%	3.9%	24.0%	59.9%	2.5%	3.4%
Academic Advisor helped me achieve a realistic understanding of the program options available to me.	7.1%	8.3%	27.9%	51.7%	1.5%	3.5%
Academic Advisor was well informed about campus support services that are available to help me succeed.	6.9%	7.5%	27.8%	45.2%	9.2%	3.4%
Academic Advisor kept me aware of the requirements for completing my program.	7.6%	7.6%	26.9%	52.9%	1.5%	3.5%
Academic Advisor was available to meet with me during schedule office hours or by appointment.	6.2%	3.3%	27.1%	52.9%	7.1%	3.4%
Academic Advisor fostered communication by providing me with his/her email address and/or phone number.	6.3%	4.8%	26.7%	56.7%	2.1%	3.4%

Questions (n=871)	Strongly Disagree	Disagree	Agree	Strongly Agree	Do Not Know	No Response
Academic Advisor responded to my email/phone messages.	6.7%	5.7%	24.9%	55.5%	3.9%	3.3%
Academic Advisor recalled or has record of what we discussed in our previous meetings.	6.7%	9.6%	24.8%	46.7%	8.9%	3.3%
Academic Advisor answered my questions, or refers to the appropriate person/office that can.	6.3%	4.9%	28.2%	54.7%	2.5%	3.4%
Academic Advisor discussed with me my academic abilities and interests.	7.8%	9.7%	28.3%	48.0%	2.5%	3.7%
Academic Advisor discussed with me the University policies and procedures related to my academic plans and actions.	7.5%	10.0%	30.9%	44.1%	3.9%	3.6%
Academic Advisor discussed with me the relevant academic requirements of the major(s) I am in or considering.	7.0%	6.1%	28.1%	52.8%	2.5%	3.5%
Academic Advisor assisted me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am considering.	8.4%	11.1%	28.0%	43.2%	5.6%	3.7%
Academic Advisor discussed with me alternative majors that I might also consider.	13.1%	20.1%	23.2%	31.3%	8.5%	3.8%
Academic Advisor discussed with me alternative post-graduation professional activities that would fit my academic credentials.	11.5%	15.7%	24.5%	36.4%	8.3%	3.6%
Academic Advisor discussed with me professional standards of my selected post-graduation professional activities.	10.4%	14.1%	27.4%	36.2%	8.0%	3.9%

Questions (n=871)	Strongly Disagree	Disagree	Agree	Strongly Agree	Do Not Know	No Response
Academic Advisor discussed with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.	10.6%	14.1%	25.5%	38.2%	7.9%	3.7%
Academic Advisor helped me understand my DegreeWorks audit.	8.4%	8.4%	25.8%	50.1%	3.8%	3.5%
Academic Advisor helped me understand how to interpret my DegreeWorks audit.	6.5%	4.6%	25.5%	56.0%	3.7%	3.7%

Questions (n=871)	Never	Once a Semester	Twice a Semester	Three times a Semester	Four or more times a Semester	No Response
How often do you meet IN PERSON with your advisor each semester?	17.6%	45.9%	18.9%	5.9%	8.3%	3.4%
How often do you contact your advisor VIA TELEPHONE OR EMAIL during each semester?	8.1%	23.5%	27.9%	16.8%	20.0%	3.7%
How often do you meet with someone who is NOT your assigned advisor for advising?	63.3%	17.4%	8.8%	3.4%	3.4%	3.7%

Questions (n=871)	Never	Once a Semester	Three times a Semester	Four or more times a Semester	All of the Time	No Response
Does your advisor give you your RAC number without meeting with you?	68.2%	7.4%	8.5%	3.6%	12.0%	0.3%

Questions (n=871)	Minimal: I have very little contact with my advisor.	Functional: I meet with my advisor when required to do so to get my RAC number and handle administrative concerns.	Proactive: I go beyond what is required and see out my advisor to discuss concerns and interests.	Meaningful: I have established a relationship with my advisor that I find rewarding.	No Response
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Which best describes your relationship with your advisor?	12.6%	42.1%	21.1%	24.2%	0.0%
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Questions (n=871)	Very Dissatisfied	Dissatisfied	Satisfied	Very Satisfied	No Response
Overall, how satisfied are you with your advising experience?	7.9%	10.1%	35.0%	48.7%	0.0%