<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Strongly Disagree</th>
<th>Disagree</th>
<th>Agree</th>
<th>Strongly Agree</th>
<th>Response</th>
<th>Average Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>shows genuine interest/concern and listens carefully to what I have to say.</td>
<td>49</td>
<td>52</td>
<td>165</td>
<td>422</td>
<td>688</td>
<td>3.40</td>
</tr>
<tr>
<td>2</td>
<td>makes me feel comfortable and at ease.</td>
<td>40</td>
<td>56</td>
<td>166</td>
<td>422</td>
<td>684</td>
<td>3.42</td>
</tr>
<tr>
<td>3</td>
<td>is fair and equitable in how he/she treats me.</td>
<td>34</td>
<td>32</td>
<td>172</td>
<td>443</td>
<td>681</td>
<td>3.50</td>
</tr>
<tr>
<td>4</td>
<td>helps me resolve the problem or question about which I ask for help.</td>
<td>53</td>
<td>53</td>
<td>156</td>
<td>420</td>
<td>682</td>
<td>3.38</td>
</tr>
<tr>
<td>5</td>
<td>is knowledgeable about my program of study.</td>
<td>38</td>
<td>24</td>
<td>171</td>
<td>450</td>
<td>683</td>
<td>3.51</td>
</tr>
<tr>
<td>6</td>
<td>helps me achieve a realistic understanding of the program options available to me.</td>
<td>48</td>
<td>54</td>
<td>178</td>
<td>404</td>
<td>684</td>
<td>3.37</td>
</tr>
<tr>
<td>7</td>
<td>is well informed about campus support services that are available to help me succeed.</td>
<td>45</td>
<td>38</td>
<td>189</td>
<td>349</td>
<td>621</td>
<td>3.36</td>
</tr>
<tr>
<td>8</td>
<td>keeps me aware of the requirements for completing my program.</td>
<td>49</td>
<td>51</td>
<td>161</td>
<td>421</td>
<td>682</td>
<td>3.40</td>
</tr>
<tr>
<td>9</td>
<td>is available to meet with me during schedule office hours or by appointment.</td>
<td>39</td>
<td>22</td>
<td>168</td>
<td>431</td>
<td>660</td>
<td>3.50</td>
</tr>
<tr>
<td>10</td>
<td>fosters communication by providing me with his/her email address and/or phone number.</td>
<td>31</td>
<td>42</td>
<td>176</td>
<td>432</td>
<td>681</td>
<td>3.48</td>
</tr>
<tr>
<td>11</td>
<td>responds to my email/phone messages.</td>
<td>39</td>
<td>40</td>
<td>177</td>
<td>410</td>
<td>666</td>
<td>3.44</td>
</tr>
<tr>
<td>12</td>
<td>recalls or has record of what we discussed in our previous meetings.</td>
<td>49</td>
<td>56</td>
<td>174</td>
<td>343</td>
<td>622</td>
<td>3.30</td>
</tr>
<tr>
<td>13</td>
<td>answers my questions, or refers to the appropriate person/office that can.</td>
<td>38</td>
<td>34</td>
<td>187</td>
<td>417</td>
<td>676</td>
<td>3.45</td>
</tr>
<tr>
<td>14</td>
<td>discusses with me my academic abilities and interests.</td>
<td>50</td>
<td>72</td>
<td>175</td>
<td>376</td>
<td>673</td>
<td>3.30</td>
</tr>
<tr>
<td>15</td>
<td>discusses with me the University policies and procedures related to my academic plans and actions.</td>
<td>53</td>
<td>66</td>
<td>191</td>
<td>356</td>
<td>666</td>
<td>3.28</td>
</tr>
<tr>
<td>16</td>
<td>discusses with me the relevant academic requirements of the major(s) I am in or considering.</td>
<td>47</td>
<td>42</td>
<td>177</td>
<td>409</td>
<td>675</td>
<td>3.40</td>
</tr>
<tr>
<td>17</td>
<td>assists me in understanding how my academic interests and abilities relate to those students who academically succeed in the major(s) I am considering.</td>
<td>57</td>
<td>74</td>
<td>182</td>
<td>345</td>
<td>658</td>
<td>3.24</td>
</tr>
<tr>
<td>18</td>
<td>discusses with me alternative majors that I might also consider.</td>
<td>87</td>
<td>124</td>
<td>164</td>
<td>249</td>
<td>624</td>
<td>2.92</td>
</tr>
<tr>
<td>19</td>
<td>discusses with me alternative post-graduation professional activities that would fit my academic credentials.</td>
<td>70</td>
<td>116</td>
<td>168</td>
<td>280</td>
<td>634</td>
<td>3.04</td>
</tr>
<tr>
<td>20</td>
<td>discusses with me professional standards of my selected post-graduation professional activities.</td>
<td>70</td>
<td>101</td>
<td>177</td>
<td>284</td>
<td>632</td>
<td>3.07</td>
</tr>
<tr>
<td>21</td>
<td>discusses with me how my academic credentials relate to the professional standards of my selected post-graduation professional activities.</td>
<td>67</td>
<td>95</td>
<td>172</td>
<td>299</td>
<td>633</td>
<td>3.11</td>
</tr>
<tr>
<td>22</td>
<td>helps me understand my DegreeWorks audit.</td>
<td>52</td>
<td>46</td>
<td>179</td>
<td>385</td>
<td>662</td>
<td>3.35</td>
</tr>
</tbody>
</table>
### How often do you...

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Never</th>
<th>Once a Semester</th>
<th>Twice a Semester</th>
<th>Three times a Semester</th>
<th>Four or more times a Semester</th>
<th>Response</th>
<th>Average Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>meet IN PERSON with your advisor each semester?</td>
<td>111</td>
<td>338</td>
<td>137</td>
<td>53</td>
<td>57</td>
<td>696</td>
<td>2.44</td>
</tr>
<tr>
<td>2</td>
<td>contact your advisor VIA TELEPHONE OR EMAIL during each semester?</td>
<td>66</td>
<td>176</td>
<td>184</td>
<td>128</td>
<td>140</td>
<td>694</td>
<td>3.14</td>
</tr>
<tr>
<td>3</td>
<td>meet with someone who is NOT your assigned advisor for advising?</td>
<td>467</td>
<td>126</td>
<td>42</td>
<td>32</td>
<td>23</td>
<td>690</td>
<td>1.58</td>
</tr>
</tbody>
</table>
### Does your advisor give you your RAC number without meeting with you?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>Bar</th>
<th>Response</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Never</td>
<td><img src="image1" alt="Bar" /></td>
<td>522</td>
<td>70.54%</td>
</tr>
<tr>
<td>2</td>
<td>Rarely</td>
<td><img src="image2" alt="Bar" /></td>
<td>60</td>
<td>8.11%</td>
</tr>
<tr>
<td>4</td>
<td>Sometimes</td>
<td><img src="image3" alt="Bar" /></td>
<td>34</td>
<td>4.59%</td>
</tr>
<tr>
<td>5</td>
<td>Often</td>
<td><img src="image4" alt="Bar" /></td>
<td>26</td>
<td>3.51%</td>
</tr>
<tr>
<td>6</td>
<td>All of the Time</td>
<td><img src="image5" alt="Bar" /></td>
<td>98</td>
<td>13.24%</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td></td>
<td><strong>740</strong></td>
<td><strong>100.00%</strong></td>
</tr>
</tbody>
</table>

**Note:** The chart shows the distribution of responses to the question. The bar chart indicates the number of responses for each answer option, with totals at the bottom. The table provides a detailed breakdown of the responses, including the number of responses and the associated percentage.
Which best describes your relationship with your advisor?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>Bar</th>
<th>Response</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Minimal: I have very little contact with my advisor.</td>
<td></td>
<td>104</td>
<td>14.02%</td>
</tr>
<tr>
<td>2</td>
<td>Functional: I meet with my advisor when required to do so to get my RAC number and handle administrative concerns.</td>
<td></td>
<td>316</td>
<td>42.59%</td>
</tr>
<tr>
<td>3</td>
<td>Proactive: I go beyond what is required and seek out my advisor to discuss concerns and interests.</td>
<td></td>
<td>148</td>
<td>19.95%</td>
</tr>
<tr>
<td>4</td>
<td>Meaningful: I have established a relationship with my advisor that I find rewarding. My advisor knows me as an individual.</td>
<td></td>
<td>174</td>
<td>23.45%</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td></td>
<td>742</td>
<td>100.00%</td>
</tr>
</tbody>
</table>
Overall, how satisfied are you with your advising experience?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>Bar</th>
<th>Response</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Very Dissatisfied</td>
<td></td>
<td>63</td>
<td>8.53%</td>
</tr>
<tr>
<td>2</td>
<td>Dissatisfied</td>
<td></td>
<td>71</td>
<td>9.61%</td>
</tr>
<tr>
<td>3</td>
<td>Satisfied</td>
<td></td>
<td>243</td>
<td>32.88%</td>
</tr>
<tr>
<td>4</td>
<td>Very Satisfied</td>
<td></td>
<td>362</td>
<td>48.99%</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td></td>
<td>739</td>
<td>100.00%</td>
</tr>
<tr>
<td>Answer</td>
<td>Bar</td>
<td>Responses</td>
<td>%</td>
<td></td>
</tr>
<tr>
<td>--------------------------------------------------------</td>
<td>-----</td>
<td>-----------</td>
<td>----</td>
<td></td>
</tr>
<tr>
<td>Exploratory/Undeclared ~ Exploratory/Undeclared</td>
<td></td>
<td>11</td>
<td>1.58%</td>
<td></td>
</tr>
<tr>
<td>General Studies ~ General Studies, Individualized Studies</td>
<td></td>
<td>13</td>
<td>1.87%</td>
<td></td>
</tr>
<tr>
<td>Pre-professional Programs ~ Pre-professional Programs</td>
<td></td>
<td>15</td>
<td>2.16%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Anthropology, Sociology, and Social Work</td>
<td></td>
<td>28</td>
<td>4.02%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Art and Design</td>
<td></td>
<td>19</td>
<td>2.73%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Biological Sciences</td>
<td></td>
<td>30</td>
<td>4.31%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Chemistry</td>
<td></td>
<td>31</td>
<td>4.45%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Computer Science</td>
<td></td>
<td>9</td>
<td>1.29%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Economics</td>
<td></td>
<td>5</td>
<td>0.72%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ English and Theatre</td>
<td></td>
<td>18</td>
<td>2.59%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Foreign Language &amp; Humanities</td>
<td></td>
<td>5</td>
<td>0.72%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Geography &amp; Geology</td>
<td></td>
<td>3</td>
<td>0.43%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Government</td>
<td></td>
<td>2</td>
<td>0.29%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ History</td>
<td></td>
<td>13</td>
<td>1.87%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Mathematics &amp; Statistics</td>
<td></td>
<td>5</td>
<td>0.72%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Music</td>
<td></td>
<td>10</td>
<td>1.44%</td>
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<tr>
<td>College of Arts &amp; Sciences ~ Paralegal Sciences</td>
<td></td>
<td>4</td>
<td>0.57%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Physics and Astronomy</td>
<td></td>
<td>4</td>
<td>0.57%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Political Science</td>
<td></td>
<td>3</td>
<td>0.43%</td>
<td></td>
</tr>
<tr>
<td>College of Arts &amp; Sciences ~ Psychology</td>
<td></td>
<td>46</td>
<td>6.61%</td>
<td></td>
</tr>
<tr>
<td>College of Business &amp; Tech ~ Accounting, Finance, and Information Systems</td>
<td></td>
<td>22</td>
<td>3.16%</td>
<td></td>
</tr>
<tr>
<td>College of Business &amp; Tech ~ Agriculture</td>
<td></td>
<td>14</td>
<td>2.01%</td>
<td></td>
</tr>
<tr>
<td>College of Business &amp; Tech ~ Applied Engineering &amp; Technology</td>
<td></td>
<td>16</td>
<td>2.30%</td>
<td></td>
</tr>
<tr>
<td>College of Business &amp; Tech ~ Communication</td>
<td></td>
<td>22</td>
<td>3.16%</td>
<td></td>
</tr>
<tr>
<td>College of Business &amp; Tech ~ Management, Marketing, and International Business</td>
<td></td>
<td>28</td>
<td>4.02%</td>
<td></td>
</tr>
<tr>
<td>College of Education ~ Curriculum and Instruction</td>
<td></td>
<td>2</td>
<td>0.29%</td>
<td></td>
</tr>
<tr>
<td>College of Education ~ Educational Leadership</td>
<td></td>
<td>1</td>
<td>0.14%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Associate Degree Nursing</td>
<td></td>
<td>26</td>
<td>3.74%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Baccalaureate and Graduate Nursing</td>
<td></td>
<td>66</td>
<td>9.48%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Environmental Health Science</td>
<td></td>
<td>6</td>
<td>0.86%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Exercise &amp; Sport Science</td>
<td></td>
<td>12</td>
<td>1.72%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Family and Consumer Sciences</td>
<td></td>
<td>17</td>
<td>2.44%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Health Promotion &amp; Administration</td>
<td></td>
<td>23</td>
<td>3.30%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Medical Laboratory Science</td>
<td></td>
<td>3</td>
<td>0.43%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Occupational Therapy</td>
<td></td>
<td>28</td>
<td>4.02%</td>
<td></td>
</tr>
<tr>
<td>College of Health Sciences ~ Recreation &amp; Park Administration</td>
<td></td>
<td>13</td>
<td>1.87%</td>
<td></td>
</tr>
<tr>
<td>College of Justice &amp; Safety ~ School of Justice</td>
<td></td>
<td></td>
<td>1.87%</td>
<td></td>
</tr>
<tr>
<td>Text Entry</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-----------</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lindsay and the rest of the Advising staff have been wonderful from day 1! Mr. Kappeler is an awesome advisor, he takes the time to meet with me and answers any questions I have. He is also quick to respond through email if I might have questions outside of his office hours. My &quot;advisor&quot; actually messed me up from the beginning when I came to EKU because he didn't take the time to realize I was a transfer student. So many classes that I should of already taken I was taking out of order or too late to keep me on track. He also never answers emails. He's never around when I go by. The 3-1/2 years I was there I have never gotten straight answers from anyone. The entire college needs work. This is why I will not be returning. None</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am very satisfied with my advisor and have no complaints regarding her. We need more advisors over there. It is so hard to see someone when you really need help in a day or so. That is the only flaw I see in the crj dept. I wish I could just see anyone instead of making an appointment. Then it being 2 weeks to get in to ask a simple question. They have been understaffed ever since I have been back (Fall 2013).</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I love my advisor; she knows exactly what she is talking about when advising me about classes and future career. She always made sure I knew what classes I needed in order to graduate and worked with me closely to develop a plan.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I have never met with an advisor. I'm not sure who is my advisor. She has been extremely helpful my first year and has made my transition to college much smoother. She also helps me plan out schedules to not overwhelm myself and without her I wouldn't know which ones are going to be a work load.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pretty cool guy. Helps me every time I met with him.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>None</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr. Bill Staddon is amazing as an adviser and the above survey is in relation to him. I however had a very poor and very subpar experience with the associate chair of the BIOS department, Dr. Stephen Sumithran. I have had to visit him too many times this semester due to scheduling mishaps on my behalf (namely a botched bankruptcy of credits). He advised me to change to the new curriculum as it would be easier and less classes on my behalf. When I reminded him of this he denied ever suggesting that he advised me to do it and even said &quot;I would never advise a student to change to the new curriculum.&quot; After I begged for some sort of help in the problems I was having he showed no signs of giving in and helping advise me, he even went as far as suggesting that I was lying (because I let him know that a credit from Berea College had transferred to EKU when I was initially enrolled [2011] and because I swore to him of his advice). At long last I told him that I supposed that I would have to go to the Registrar to prevent myself from being &quot;screwed&quot; out of an extra $5,000 for having to take a class that I didn't need. He ended our conversation with, and I quote (in a snide, Bengali accent), &quot;Well you should do that because I cannot do anything. You are screwed.&quot; This absolute lack of professionalism and blatant disregard for student success is appalling and something that I have never been exposed to in any department at EKU. Good news though, I ran into Dr. Frank Fontanella (my professor for BIO 495) and he directed me to his wife at the registrar and was very willing to offer any help if needed. I also caught Dr. Staddon in his office moments after that and he has since gone above and beyond to help me figure out what needs to be done with minimal stress to everyone. Much more professional than wiping one's hands clean and denying any part of it. Thank you Dr. Bill Staddon.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>He's a great advisor and makes everything clear for me to understand and answers all of my questions so I have no worries for the upcoming semester.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mrs. O'Brien has helped me through a lot this past year and I really appreciate the care she puts into helping me. I certainly would not be where I am today in my academic career without her.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Erin Presley is a good advisor. My old advisor before it changed was Julie Hensley and she was just as good as Erin. They are both very good advisors.</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>My advisor recently changed. However, I am very fortunate to have such a great new advisor. She is very knowledgeable in everything she is doing. She was able to answer my questions, help me schedule and plan for the fall, as well as get some extra information and business completed, such as getting my math class to transfer from a previous school. She went above and beyond to answer my questions and prepare me as I am entering (or trying to enter) into the nursing program.</td>
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Mr. Kappeler is an awesome advisor, he takes the time to meet with me and answers any questions I have. He is also quick to respond through email if I might have questions outside of his office hours. My "advisor" actually messed me up from the beginning when I came to EKU because he didn't take the time to realize I was a transfer student. So many classes that I should of already taken I was taking out of order or too late to keep me on track. He also never answers emails. He's never around when I go by. The 3-1/2 years I was there I have never gotten straight answers from anyone. The entire college needs work. This is why I will not be returning. None

I love my advisor; she knows exactly what she is talking about when advising me about classes and future career. She always made sure I knew what classes I needed in order to graduate and worked with me closely to develop a plan.

I have never met with an advisor. I'm not sure who is my advisor. She has been extremely helpful my first year and has made my transition to college much smoother. She also helps me plan out schedules to not overwhelm myself and without her I wouldn't know which ones are going to be a workload.

Pretty cool guy. Helped me every time I met with him.

None.

Dr. Bill Staddon is amazing as an adviser and the above survey is in relation to him. I however had a very poor and very subpar experience with the associate chair of the BIOS department, Dr. Stephen Sumithran. I have had to visit him too many times this semester due to scheduling mishaps on my behalf (namely a botched bankruptcy of credits). He advised me to change to the new curriculum as it would be easier and less classes on my behalf. When I reminded him of this he denied ever suggesting that he advised me to do it and even said "I would never advise a student to change to the new curriculum." After I begged for some sort of help in the problems I was having he showed no signs of giving in and helping advise me, he even went as far as suggesting that I was lying (because I let him know that a credit from Berea College had transferred to EKU when I was initially enrolled [2011] and because I swore to him of his advice). At long last I told him that I supposed that I would have to go to the Registrar to prevent myself from being "screwed" out of an extra $5,000 for having to take a class that I didn't need. He ended our conversation with, and I quote (in a snide, Bengali accent), "Well you should do that because I cannot do anything. You are screwed." This absolute lack of professionalism and blatant disregard for student success is appalling and something that I have never been exposed to in any department at EKU. Good news though, I ran into Dr. Frank Fontanella (my professor for BIO 495) and he directed me to his wife at the registrar and was very willing to offer any help if needed. I also caught Dr. Staddon in his office moments after that and he has since gone above and beyond to help me figure out what needs to be done with minimal stress to everyone. Much more professional than wiping one's hands clean and denying any part of it. Thank you Dr. Bill Staddon.

He's a great advisor and makes everything clear for me to understand and answers all of my questions so I have no worries for the upcoming semester.

Mrs. O'Brien has helped me through a lot this past year and I really appreciate the care she puts into helping me. I certainly would not be where I am today in my academic career without her.

Erin Presley is a good advisor. My old advisor before it changed was Julie Hensley and she was just as good as Erin. They are both very good advisors.

My advisor recently changed. However, I am very fortunate to have such a great new advisor. She is very knowledgeable in everything she is doing. She was able to answer my questions, help me schedule and plan for the fall, as well as get some extra information and business completed, such as getting my math class to transfer from a previous school. She went above and beyond to answer my questions and prepare me as I am entering (or trying to enter) into the nursing program.

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